Calling for Help

Fire, Police, or Medical Emergencies
Dial 911

24-hour Child Abuse Hotline
Child abuse, neglect, or exploitation – Cuyahoga County Division of Children and Family Services
(216) 696-KIDS (5437)
http://cfs.cuyahogacounty.us/

Poison Control
Free 24-hour hotline
1(800) 222-1222

Suicide Prevention/ Mental Health Crisis/ Alcohol and Drug Abuse
Cuyahoga County Suicide Prevention, Mental Health Crisis, Information and Referral Hotline
(216) 623-6888
http://adamhsc.org/

National Suicide Hotline
1(800) 273-8255
http://www.suicidepreventionlifeline.org/

Substance Abuse and Mental Health Services (SAMHSA) Treatment Referral Hotline
1-800-662-HELP (4357)
1-800-487-4889 (TTY)
http://findtreatment.samhsa.gov/

Domestic Violence and Child Advocacy Center (Greater Cleveland)
24-hour Domestic Violence Helpline: (216) 391-HELP (4357)
Family Helpline: (216) 229-8800
http://www.dvcac.org/

National Domestic Violence Hotline
24/7 Hotline: 1 (800) 799-SAFE (7233)
1 (800) 787-3224 (TTY)
http://www.thehotline.org/

Cleveland Rape Crisis Center
24-Hour Hotline: (216) 619-6192
http://www.clevelandrapecrisis.org/

National Runaway Safeline
24-hour Hotline: 1 (800) RUNAWAY (786-2929)
http://www.1800runaway.org/

United Way’s First Call for Help
Dial 211 or (216) 436-2000
http://www.211cleveland.org/

Important Numbers
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<td>Children/Teens</td>
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<td>Father Focused</td>
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</table>
The Cuyahoga County Division of Children (CCDCFS) and Family Services believes that families belong together.

Our goal is to work with families in our neighborhoods. We embrace the philosophy that children grow better in families, and we support this by keeping children close to their families whenever possible through neighborhood foster care.

Our programs have the goal of reuniting and stabilizing families that have been weakened through poverty, illness or crisis, resulting in neglect or abuse to children.

We offer many services aimed at strengthening family life so that the children can be served at home or returned to their own homes as soon as their safety can be assured.

We do not discriminate against any person because of race, religion, color, national origin, age or handicap. Our policies and procedures are formulated to be in compliance with all Federal and State civil rights, equal employment and affirmative action laws and regulations.

The Division of Children and Family Services is dedicated to assuring that children at risk of abuse and neglect are protected and nurtured within a family and with the support of the community. The Division of Children and Family Services embraces the philosophy that children grow better in families and support this by keeping children close to their families whenever possible through neighborhood foster care. Their programs have the goal of stabilizing and reuniting families that have been weakened through poverty, illness or crisis, resulting in neglect of abuse to children.

Mission & Vision

**Mission Statement:**
The purpose of the Cuyahoga County Division of Children and Family Services is to assure that children at risk of abuse or neglect are protected and nurtured within a family and with the support of the community.

**Vision Statement:**
We improve the lives of children as a result of our attention, care and support.

**Values:** We are CHAMPIONS for children. We value:
- Safety, permanency and well-being of children
- Urgency
- Family connections
- Youth voice
- Strong partnerships
- Inclusion
- Respect for each other
CHILDLREN & FAMILY SERVICES LOCATIONS/ DEPARTMENTS

24 Hour Child Abuse Hotline
All reports of child abuse and neglect should be made to:
(216) 696-KIDS (5437)

Community Relations (Customer Service)
(216) 432-CARE (2273)
(216) 432-5047 (FAX)

FATIMA
6600 Lexington
Cleveland, Ohio 44103
(216) 391-7457

Jane Edna Hunter Building (MAIN BUILDING)
3955 Euclid Avenue
Cleveland, Ohio 44115
(216) 431-4500

Old Brooklyn
4261 Fulton Parkway
Cleveland, Ohio 44144
(216) 635-3893

CHILD SUPPORT SERVICES – SEE CUYAHOGA COUNTY DIVISION OF JOB AND FAMILY SERVICES (page 4)

HEALTHY START - SEE CUYAHOGA COUNTY DIVISION OF JOB AND FAMILY SERVICES (page 4)

CHILD CARE - SEE CUYAHOGA COUNTY DIVISION OF JOB AND FAMILY SERVICES (page 4) OR CHILD CARE RESOURCES (pages 31 - 33)

FOOD ASSISTANCE – SEE CUYAHOGA COUNTY DIVISION OF JOB AND FAMILY SERVICES (page 4) OR FOOD PANTRIES (pages 41 – 46)

http://cfs.cuyahogacounty.us/
NEIGHBORHOOD COLLABORATIVES

Catholic Charities – Fatima Center
6809 Quimby Avenue
Cleveland, OH 44103
(216) 361-1244

Catholic Charities – St. Martin De Porres
1264 East 123rd Street
Cleveland, OH 44108
(216) 268-3909

The Centers
1941 S. Taylor Road
Cleveland, OH 44118
(216) 320-9520

City of Lakewood
12900 Madison Avenue
Lakewood, OH 44107
(216) 529-6108

Cuyahoga Metropolitan Housing Authority
6001 Woodland Avenue
Cleveland, OH 44104
(216) 361-2367

East End Neighborhood House
2749 Woodhill Road
Cleveland, OH 44104
(216) 791-9378

Harvard Community Services Center
18240 Harvard Avenue
Cleveland, OH 44128
(216) 991-8585

Murtis Taylor Human Services System –
East Cleveland
16005 Terrace Road
East Cleveland, OH 44112
(216) 283-4400

Murtis Taylor Human Services System -
Mt. Pleasant
13422 Kinsman Road
Cleveland, OH 44120
(216) 283-4400

Parma City School District
Hanna Elementary School
11212 Snow Road
Parma, OH 44130
(440) 887-4873

University Settlement, Inc.
4800 Broadway Avenue
Cleveland, OH 44127
(216) 641-8948

Westside Family Resource Network
9300 Lorain Avenue
Cleveland, OH 44102
(216) 771-7297

Word of Righteousness Family Life Center
13455 Dressler Avenue
Garfield Heights, OH 44125
(216) 365-3336

YMCA of Greater Cleveland
Euclid Family Branch
631 Babbitt Road
Euclid, OH 44123
(216) 731-7454
CJFS works to provide comprehensive child support assistance and administers public benefits, including Medicaid, food assistance, child care assistance, emergency assistance, as well as job training and placement services for Ohio Works First cash recipients.

Cuyahoga County Division of Job and Family Services (Main Building)
1641 Payne Ave
Cleveland, Ohio 44114
(216) 987-7000
http://cjfs.cuyahogacounty.us/

Benefit Services General Line: (216) 987-7000 www.ODJFSBenefits.ohio.gov

Cuyahoga Benefits Application Hotline: (216) 416-4440
Food Assistance (216) 987-7000
Healthy Start Hotline (216) 987-7346 www.healthystart.cuyahogacounty.us
Child Care Assistance To apply for assistance: (216) 416-4440
Child Care Case questions (216) 987-7022
Child Care Information Line (216) 987-6929
Utility Assistance (216) 987-7000
Ohio Works First Assistance (216) 987-7000

Office of Child Support Services
1640 Superior Ave
Cleveland, Ohio 44114
(216) 443-5100

24 Hour Payment Information Line 1 (800) 860-2555 or 1 (800) 500-3784 (TDD)

CJFS Neighborhood Family Service Centers:

OLD BROOKLYN NFSC
4261 Fulton Parkway
Cleveland, OH 44144
INFORMATION LINE: (216) 635-2918

SOUTHGATE NFSC
5398 1/2 Northfield Road
Maple Heights, OH 44137
INFORMATION LINE: (216) 518-4862

WESTSHORE NFSC
9830 Lorain Avenue
Cleveland, OH 44102
INFORMATION LINE: (216) 939-2523

QUINCY PLACE NFSC
8111 Quincy Avenue
Cleveland, OH 44104
INFORMATION LINE: (216) 391-5027

VIRGIL E. BROWN NFSC (MAIN)
1641 Payne Avenue
Cleveland, OH 44114
INFORMATION LINE: (216) 987-6978
# POLICE/ FIRE INFORMATION (NON-EMERGENCY)

## FOR EMERGENCIES DIAL 9-1-1

**Cleveland Police:** (216) 621-1234  
**Cleveland Fire:** (216) 664-6800

### West Suburbs

<table>
<thead>
<tr>
<th>Location</th>
<th>Police Phone Number</th>
<th>Fire Phone Number</th>
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<td>Bay Village</td>
<td>(440) 871-1234</td>
<td>(440) 871-1214</td>
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<td>Berea</td>
<td>(440) 826-5870</td>
<td>(440) 826-5880</td>
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<td>Brecksville</td>
<td>(440) 526-8900</td>
<td>(440) 526-2640</td>
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<td>Broadview Heights</td>
<td>(440) 526-5400</td>
<td>(440) 526-4493</td>
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<td>Brook Park</td>
<td>(216) 433-1239</td>
<td>(216) 433-1214</td>
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<td>Brooklyn</td>
<td>(216) 749-1234</td>
<td>(216) 749-1212</td>
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<tr>
<td>Brooklyn Heights</td>
<td>(216) 741-2700</td>
<td>(216) 351-3542</td>
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<td>Fairview Park</td>
<td>(440) 356-4415</td>
<td>(440) 333-1213</td>
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<td>Independence</td>
<td>(216) 524-1234</td>
<td>(216) 524-4001</td>
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<td>Lakewood</td>
<td>(216) 521-6773</td>
<td>(216) 529-6656</td>
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<tr>
<td>Linndale Village</td>
<td>(216) 251-1234</td>
<td>(216) 664-6800</td>
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<tr>
<td>Middleburg Heights</td>
<td>(440) 243-1234</td>
<td>(440) 243-1313</td>
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<tr>
<td>Newburgh Heights</td>
<td>(216) 641-5545</td>
<td>(216) 641-2134</td>
</tr>
<tr>
<td>North Olmsted</td>
<td>(440) 777-3535</td>
<td>(440) 777-1214 or (440) 777-3544</td>
</tr>
<tr>
<td>North Royalton</td>
<td>(440) 237-8686</td>
<td>(440) 237-4315</td>
</tr>
<tr>
<td>Olmsted Falls</td>
<td>(440) 235-3145</td>
<td>(440) 235-3238</td>
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<td>Olmsted Township</td>
<td>(440) 235-3950</td>
<td>(440) 235-3746</td>
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<td>Parma</td>
<td>(440) 885-1234</td>
<td>(440) 885-1217</td>
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<td>Parma Heights</td>
<td>(440) 884-1234</td>
<td>(440) 885-1717</td>
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<tr>
<td>Rocky River</td>
<td>(440) 331-1234</td>
<td>(440) 331-1212</td>
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### FOR EMERGENCIES DIAL 9-1-1

Cleveland Police:  (216) 621-1234  
Cleveland Fire:  (216) 664-6800

#### East Suburbs

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<tr>
<th>Location</th>
<th>Police</th>
<th>Fire</th>
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<td><strong>Beachwood</strong></td>
<td>(216) 464-1234</td>
<td>(216) 289-8415</td>
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<td><strong>Bedford</strong></td>
<td>(440) 735-6551</td>
<td>(216) 475-6607</td>
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<td><strong>Bedford Heights</strong></td>
<td>(440) 439-1234</td>
<td>(440) 423-4456</td>
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<td><strong>Bentleyville Village</strong></td>
<td>(440) 247-7321</td>
<td>(440) 349-1234</td>
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<td><strong>Bratenahl Village</strong></td>
<td>(216) 681-4266</td>
<td>(440) 442-8825</td>
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<td><strong>Chagrin Falls Township</strong></td>
<td>(440) 247-7321</td>
<td>(440) 423-4456</td>
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<td>(440) 247-7321</td>
<td>(440) 442-8825</td>
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<td><strong>Cleveland Heights</strong></td>
<td>(216) 321-1234</td>
<td>(440) 442-1234</td>
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<tr>
<td><strong>Cuyahoga Heights Village</strong></td>
<td>(216) 883-6800</td>
<td>(440) 442-2323</td>
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<td><strong>East Cleveland</strong></td>
<td>(216) 451-1234</td>
<td>(440) 461-1234</td>
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<td><strong>Euclid</strong></td>
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<td>(216) 475-6607</td>
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<td>(440) 423-4456</td>
<td>(440) 232-1035</td>
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<td>(440) 349-1234</td>
<td>(440) 247-7321</td>
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<td><strong>Highland Heights</strong></td>
<td>(440) 442-8825</td>
<td>(440) 498-4402</td>
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<td><strong>Hunting Valley Village</strong></td>
<td>(440) 247-7324</td>
<td>(216) 831-1424</td>
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<td><strong>Lyndhurst</strong></td>
<td>(440) 442-1234</td>
<td>(216) 486-1234</td>
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<td><strong>Maple Heights</strong></td>
<td>(216) 662-5884</td>
<td>(216) 491-1220</td>
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<td><strong>Mayfield Heights</strong></td>
<td>(440) 442-2323</td>
<td>(216) 248-1234</td>
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<td><strong>Mayfield Village</strong></td>
<td>(440) 461-1234</td>
<td>(216) 381-1214</td>
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<td><strong>Moreland Hills Village</strong></td>
<td>(440) 247-7321</td>
<td>(216) 932-1800</td>
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<td>(216) 663-1234</td>
<td>(440) 349-6333</td>
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<td>(440) 232-1035</td>
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<td><strong>Richmond Heights</strong></td>
<td>(216) 831-1424</td>
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<td><strong>Shaker Heights</strong></td>
<td>(216) 896-6135</td>
<td>(216) 381-1214</td>
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<td><strong>Solon</strong></td>
<td>(216) 491-1200</td>
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<td><strong>South Euclid</strong></td>
<td>(216) 932-1800</td>
<td>(216) 321-1939</td>
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<td><strong>University Heights</strong></td>
<td>(216) 381-1214</td>
<td>(440) 248-1234</td>
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FOR EMERGENCIES DIAL 9-1-1

Cleveland Police: (216) 621-1234
Cleveland Fire: (216) 664-6800

EAST SUBURBS CONTINUED...

Valley View Village
Police: (216) 524-9687
Fire: (216) 524-6469

Warrensville Heights
Police: (216) 581-1234
Fire: (216) 587-6525

Walton Hills Village
Police: (440) 232-1313
Fire: (440) 232-6695

Woodmere Village
Police: (216) 831-1234
Fire: (216) 292-4103
## HOSPITALS AND COMMUNITY HEALTH CENTERS

**Cleveland Clinic**

**Cleveland Clinic Main Campus**
9500 Euclid Avenue  
Cleveland, Ohio 44195  
(216) 444-2222  
(800) 223-2273

http://my.clevelandclinic.org/default.aspx

**EMERGENCY ROOM**

**Cleveland Clinic Northeast Ohio Community Hospitals**

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<thead>
<tr>
<th>Hospital</th>
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<tr>
<td>Euclid Hospital</td>
<td>18901 Lakeshore Boulevard, Euclid, Ohio 44119</td>
<td>(216) 531-9000</td>
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<tr>
<td>Fairview Hospital</td>
<td>18101 Lorain Avenue, Cleveland, Ohio 44111</td>
<td>(216) 476-7000</td>
</tr>
<tr>
<td>Hillcrest Hospital</td>
<td>6780 Mayfield Road, Mayfield Heights, Ohio 44124</td>
<td>(440) 312-4500</td>
</tr>
<tr>
<td><strong>Lakewood Hospital</strong> ****</td>
<td>14519 Detroit Road, Lakewood, Ohio 44107</td>
<td>(216) 521-4200</td>
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<tr>
<td>Lutheran Hospital</td>
<td>1730 West 25th Street, Cleveland, Ohio 44113</td>
<td>(216) 696-4300</td>
</tr>
<tr>
<td><strong>Marymount Hospital</strong></td>
<td>12300 McCracken Road, Garfield Heights, Ohio 44125</td>
<td>(216) 581-0500</td>
</tr>
<tr>
<td>Medina Hospital</td>
<td>1000 E. Washington Street, Medina, Ohio 44256</td>
<td>(330) 725-1000</td>
</tr>
<tr>
<td>South Pointe Hospital</td>
<td>20000 Harvard Road, Warrensville Heights, Ohio 44122</td>
<td>(216) 491-6000</td>
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**Cleveland Clinic Family Health Centers**

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone Numbers</th>
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</table>
| **Avon - Richard E. Jacobs Health Center** | 33100 Cleveland Clinic Boulevard, Avon, Ohio 44011 | (440) 695-4000  
(800) 599-7771 |
| **Avon Lake Family Health Center**   | 450 Avon Belden Road, Avon Lake, Ohio 44012 | (440) 930-6800         |

**Will become an outpatient health center with ER in 2016**
Cleveland Clinic Family Health Centers (continued)

Avon Pointe Family Health Center
36901 American Way
Avon, Ohio 44011
Women's Health: (440) 930-6200
Pediatrics Department: (440) 930-6250

Beachwood Family Health and Surgery Center
26900 Cedar Road
Beachwood, Ohio 44122
(216) 839-3000

Brunswick Family Health Center
3574 Center Road
Brunswick, Ohio 44212
(330) 225-8886

Chagrin Falls Family Health Center
551 East Washington Street
Chagrin Falls, Ohio 44022
(440) 893-9393
(800) 232-0263

Elyria Family Health and Surgery Center
303 Chestnut Commons Drive
Elyria, Ohio 44035
(440) 366-9444
(440) 204-7400

Independence Family Health Center
5001 Rockside Road, Crown Center II
Independence, Ohio 44131
(216) 986-4000
(800) 544-6333

Lakewood Family Health Center
16215 Madison Avenue
Lakewood, Ohio 44107
(216) 521-4400
(800) 760-1513

Lorain Family Health and Surgery Center
5700 Cooper Foster Park Road
Lorain, Ohio 44053
(440) 204-7400
(800) 272-2676

Solon Family Health Center
29800 Bainbridge Road
Solon, Ohio 44139
(440) 519-6800
(800) 648-0022

Stephanie Tubbs Jones Health Center
13944 Euclid Avenue
East Cleveland, Ohio 44112
(216) 767-4242

Strongsville Family Health and Surgery Center
16761 South Park Center
Strongsville, Ohio 44136
(440) 878-2500
(800) 239-1098

Superior Medical Amherst Family Health Center
5172 Leavitt Rd.
Lorain, Ohio 44053
(440) 282-7420

Superior Medical Sheffield Family Health Center
5334 Meadow Lane Court
Sheffield Village, Ohio 44035
(440) 934-5454

Twinsburg Family Health and Surgery Center
8701 Darrow Road
Twinsburg, Ohio 44087
(330) 888-4000

Willoughby Hills Family Health Center
2550 & 2570 SOM Center Road
Willoughby Hills, Ohio 44094
(440) 943-2500
(800) 807-2888

Wooster Family Health Center
1740 Cleveland Road
Wooster, Ohio 44691
(330) 287-4500
(800) 451-9870
Metro Health

Main Campus

MetroHealth Medical Center and Outpatient Plaza
Offers emergency services
2500 MetroHealth Drive
Cleveland, OH 44109
(216) 778-7800

http://www.metrohealth.org/

City of Cleveland East

MetroHealth Broadway Health Center
Offers MetroExpressCare services
6835 Broadway Avenue
Cleveland, OH 44105
(216) 957-1500

MetroHealth Buckeye Health Center
2816 East 116th Street
Cleveland, OH 44120
(216) 957-4000

MetroHealth Lee-Harvard Health Center
4071 Lee Road, Suite 260
Cleveland, OH 44128
(216) 957-1200

J. Glen Smith Health Center
Operating in conjunction with the
Cleveland Department of Public Health
11100 St. Clair Avenue
Cleveland, OH 44108
(216) 957-5600

City of Cleveland West

MetroHealth Brooklyn Health Center
5208 Memphis Avenue
Cleveland, OH 44144
(216) 398-0100

MetroHealth Old Brooklyn Health Center
4229 Pearl Road
Cleveland, OH 44109
(216) 957-2100

MetroHealth West 150th Health & Surgery Center
Offers advanced imaging services
4330 West 150th Street
Cleveland, OH 44135
(216) 251-6990

MetroHealth West Park Health Center
Offers MetroExpressCare services
3838 West 150th Street
Cleveland, OH 44111
(216) 957-5000

Thomas F. McCafferty Health Center
Operating in conjunction with the
Cleveland Department of Public Health
4242 Lorain Avenue
Cleveland, OH 44113
(216) 957-4848
MetroHealth (continued)

Beachwood

MetroHealth Beachwood Health Center
Offers MetroExpressCare services
3609 Park East Drive
North Building, Third Floor
Beachwood, OH 44122
(216) 957-9959

Lakewood

MetroHealth Lakewood Health Center
14701 Detroit Avenue, Suite 400
Lakewood, OH 44107
(216) 227-1330

Middleburg Heights

MetroHealth Middleburg Heights November Family Health Center
7800 Pearl Road
Middleburg Heights, OH 44130
(216) 957-9700

Pepper Pike

MetroHealth Pepper Pike Health Center
29125 Chagrin Boulevard, Suite 110
Pepper Pike, OH 44122
(216) 591-0523

Westlake

Note: 2 Westlake locations

MetroHealth Westlake Health Center
King James Building #1
24700 Center Ridge Road
Suite 220 and Suite 230 (Dermatology)
Westlake, OH 44145
(216) 957-3200

MetroHealth Premier Health Center
25200 Center Ridge Road, Suite 2100
Westlake, OH 44145
(216) 957-3200
University Hospitals Case Medical Center

11100 Euclid Ave
Cleveland, OH 44106
(216) 844-1000
Emergency Room

http://www.uhhospitals.org/

Center for Emergency Medicine
11100 Euclid Ave
Cleveland, OH 44106
(216) 844-3722
Emergency Medicine

UH Surgery Centers

UH Lyndhurst Surgery Center
29017 Cedar Rd
Cleveland, OH 44124
(440) 460-8000

UH Medical Centers

UH Bedford Medical Center
44 Blaine Ave
Bedford, OH 44146
(440) 735-3900

UH Parma Medical Center
7007 Powers Blvd
Cleveland, OH 44129
(440) 743-3000

UH Richmond Medical Center
27100 Chardon Rd.
Richmond Heights, OH 44143
(440) 585-6500

UH Health Centers

UH Foley ElderHealth Center
3619 Park East Dr. Suite 109
Beechwood, OH 44122
(216) 844-6300

UH University Suburban Health Center
1611 S Green Rd
Cleveland, OH 44121
(216) 382-9492

UH Partner Hospitals

St. John Medical Center
29000 Center Ridge Rd
Westlake, OH 44145
(440) 835-8000

Southwest General Health Center
18697 Bagley Rd
Berea, OH
(440) 816-5050

UH MacDonald Women’s Hospital
2101 Adelbert Rd
Cleveland, OH 44106
(216) 844-3911

UH Rainbow Babies & Children’s Hospital
2101 Adelbert Rd
Cleveland, OH 44106
(216) 844-3911

UH Seidman Cancer Center
11100 Euclid Ave
Cleveland, OH 44106
(216) 844-3951

UH Otis Moss Jr Health Center
8819 Quincy Ave
Cleveland, OH 44106
(216) 721-2177

UH Westlake Health Center
960 Clague Rd
Westlake, OH 44145
(440) 250-2100
HOSPITALS AND COMMUNITY HEALTH CENTERS

VETERAN’S HOSPITALS

**Louis Stokes VA Medical Center**
10701 East Boulevard
Cleveland, OH 44106
(877) 838-8262 | (216) 791-3800


VA Community Based Outpatient Clinics

- **Parma Multi-Specialty Outpatient Clinic**
  8787 Brookpark Road
  Parma, OH 44129
  (216) 739-7000

- **Akron Multi-Specialty Outpatient Clinic**
  55 W. Waterloo
  Akron, OH 44319
  (330) 724-7715

- **Lorain Multi-Specialty Outpatient Clinic**
  205 West 20th Street
  Lorain, OH 44052
  (440) 244-3833

- **McCafferty Multi-Specialty Outpatient Clinic**
  4242 Lorain Ave
  Cleveland, OH 44113
  (216) 939-0699

- **Canton Multi-Specialty Outpatient Clinic**
  733 Market Avenue South
  Canton, OH 44702
  (330) 489-4600

Regional Benefit Office

- **Cleveland Regional Benefit Office**
  A.J. Celebrezze Federal Building
  1240 East 9th Street
  Cleveland, OH 44199
  (800) 827-1000

VA Vet Centers

- **McCafferty Vet Center Outstation**
  4242 Lorain Ave, Suite 203
  Cleveland, OH 44113
  (216) 939-0784 or (877) 927-8387

- **Parma Vet Center**
  5700 Pearl Road, Suite 102
  Parma, OH 44129
  (440) 845-5023 or (877) 927-8387

- **Cleveland Maple Heights Vet Center**
  5310 1/2 Warrensville Center Rd
  Maple Heights, OH 44137
  (216) 707-7901 or (877) 927-8387

FREE CLINIC

**The Free Medical Clinic of Greater Cleveland**
12201 Euclid Ave
Cleveland, OH 44102
(216) 721-4010

INDEPENDENT HOSPITALS

**St. Vincent Charity Medical Center**
2351 E 22nd St
Cleveland, OH
(216) 861-6200
HOSPITALS AND COMMUNITY HEALTH CENTERS

URGENT CARE

Brook Park Urgicare
15900 Snow Rd
Brook Park, OH 44142
(440) 816-8744

Concentra Urgent Care (Downtown)
5500 S. Marginal Rd
Cleveland, OH 44103
(216) 426-9020

Concentra Urgent Care (South Central)
4660 Hinckley Industrial Pkwy
Cleveland, OH 44109
(216) 749-2730

Ridge Park Urgent Care
7580 Northcliff Ave,
Brooklyn, Ohio 44144
(440) 886-1800

Rocky River Urgent Care
19895 Detroit Rd
Rocky River OH, 44116
(440) 356-5500

WALK-IN CLINICS

Minute Clinic (CVS)

CVS Pharmacy/ Minute Clinic
11706 Clifton Blvd
Lakewood, OH 44107
(216) 228-9296

CVS Pharmacy/ Minute Clinic
1443 Richmond Rd
Lyndhurst, OH 44124
(216) 381-4300

CVS Pharmacy/ Minute Clinic
7259 Pearl Rd
Middleberg Heights, OH 44130
(440) 243-3391

CVS Pharmacy/ Minute Clinic
27713 Lorain Rd
North Olmsted, OH 44070
(440) 716-5166

CVS Pharmacy/ Minute Clinic
13777 Pearl Rd
Strongsville, OH 44136
(440) 238-8360

CVS Pharmacy/ Minute Clinic
14440 Cedar Rd
University Heights, OH 44121
(216) 381-8726

CVS Pharmacy/ Minute Clinic
30791 Detroit Rd
Westlake, OH 44145
(440) 835-3271

CVS Pharmacy/ Minute Clinic
28100 Chagrin Blvd
Woodmere Village, OH 44122
(216) 831-1466

Healthcare Clinic (Walgreens)

Walgreens / Healthcare Clinic
32798 Walker Rd
Avon Lake, OH 44102
(440) 930-5873

Walgreens / Healthcare Clinic
127 E. Pleasant Valley Rd
Seven Hills, OH 44131
(216) 901-9782
HOSPITALS AND COMMUNITY HEALTH CENTERS

WALK-IN CLINICS (continued)

Healthcare Clinic (Walgreens) continued

**Walgreens / Healthcare Clinic**
6270 SOM Center Rd  
Solon, OH 44139  
(440) 836-0494

**Walgreens/ Healthcare Clinic**
2135 Warrensville Center Rd  
South Euclid, OH 44121  
(216) 932-0937

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PLANNED PARENTHOOD OF NORTHEAST OHIO CENTERS

[http://www.plannedparenthood.org/greater-ohio/](http://www.plannedparenthood.org/greater-ohio/)

**Cleveland Health Center**
7997 Euclid Ave  
Cleveland, OH 44103  
P: (216) 851-1880  
F: (216) 707-9370

**Rocky River Health Center**
20800 Center Ridge Road #101  
Rocky River, OH 44116  
P: (440) 331-8744  
F: (440) 331-4245

**Old Brooklyn Health Center**
3311 Broadview Road  
P.O. Box 609009  
Cleveland, OH 44109  
P: (216) 661-0400  
F: (216) 661-2238

**Bedford Heights Health Center**
25350 Rockside Rd  
Bedford Heights, OH 44146  
P: (440) 232-8381  
F: (440) 374-4967

**Bedford Heights Surgery Center**
25350 Rockside Rd  
Bedford Heights, OH 44146  
P: (440) 232-9732  
F: (440) 374-4969

**Lorain Health Center**
200 W. 9th Street  
YWCA Women’s Center  
Lorain, OH 44052  
P: (440) 242-2087  
F: (440) 242-2089

**Medina Health Center**
4018 Medina Road  
Suite C  
Medina, OH 44256  
P: (330) 723-1300  
F: (330) 723-9677

**Akron Health Center**
444 West Exchange Street  
Akron, OH 44302  
P: (330) 535-2671  
F: (330) 535-2987

**Kent Health Center**
138 E Main Street  
2nd Floor  
Kent, OH 44240  
P: (330) 678-8011  
F: (330) 678-3877

**Wooster Health Center**
334 E. Milltown Rd  
Wooster, OH 44691  
P: (330) 345-7798  
F: (330) 345-7225
### COUNSELING GENERAL INFO

**Alcohol, Drug Addiction & Mental Health Services (ADAMHSCC Board)**  
2012 W. 25th Street, 6th Floor  
Cleveland, OH 44113  
(216) 241-3400  
http://adamhscc.org/

**Suicide Prevention/ Crisis Prevention**  
Cuyahoga County Suicide Prevention, Crisis Prevention, Information and Referral Hotline (216) 623-6888  
http://adamhscc.org/

National Suicide Hotline: 1 (800) 273-8255  
http://www.suicidepreventionlifeline.org/

**Substance Abuse and Mental Health Services (SAMHSA) Treatment Referral Hotline**  
1 (800) 662-HELP (4357)  
1 (800) 487-4889 (TDD)  
http://findtreatment.samhsa.gov/

### COUNSELING ADAMHS CONTRACTED PROVIDERS

**CHILDREN/ TEENS**

<table>
<thead>
<tr>
<th>Provider</th>
<th>Services Provided:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Achievement Centers for Children</td>
<td>Pharmacological Management</td>
</tr>
<tr>
<td>4255 Northfield Rd.</td>
<td></td>
</tr>
<tr>
<td>Highland Hills, OH 44128</td>
<td></td>
</tr>
<tr>
<td>(216) 292-9700</td>
<td></td>
</tr>
<tr>
<td>Applewood Centers, Inc.</td>
<td>Assessment, Community Psychiatric Supportive Treatment, Consultation Service, Counseling, Diagnostic Interview, Partial Hospitalization, Pharmacological Management, Prevention Service</td>
</tr>
<tr>
<td>10427 Detroit Ave., Cleveland, OH 44102</td>
<td></td>
</tr>
<tr>
<td>(216) 521-6511</td>
<td></td>
</tr>
<tr>
<td>Beech Brook</td>
<td>Assessment, Community Psychiatric Supportive Treatment, Counseling, Prevention Service, other mental health services</td>
</tr>
<tr>
<td>3737 Lander Rd.</td>
<td></td>
</tr>
<tr>
<td>Pepper Pike, OH 44124</td>
<td></td>
</tr>
<tr>
<td>(216) 831-8520</td>
<td></td>
</tr>
<tr>
<td>Bellefaire Jewish Children’s Bureau</td>
<td>Assessment, Community Psychiatric Supportive Treatment, Consultation Service, Counseling, Prevention Service, other mental health services</td>
</tr>
<tr>
<td>22001 Fairmount</td>
<td></td>
</tr>
<tr>
<td>Shaker Heights, OH 44118</td>
<td></td>
</tr>
<tr>
<td>(216) 932-2800</td>
<td></td>
</tr>
</tbody>
</table>
# COUNSELING ADAMHS CONTRACTED PROVIDERS

## CHILDREN/ TEENS (continued)

<table>
<thead>
<tr>
<th>Catholic Charities Corporation</th>
<th>Services Provided:</th>
</tr>
</thead>
<tbody>
<tr>
<td>3135 Euclid Ave., Suite 202, Cleveland, OH 44115</td>
<td>Assessment, Crisis Intervention, Community Psychiatric Supportive Treatment, Consultation Service, Counseling, Prevention Service, other mental health services</td>
</tr>
<tr>
<td>(216) 391-2030</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Centers for Families and Children</th>
<th>Services Provided:</th>
</tr>
</thead>
<tbody>
<tr>
<td>4500 Euclid Ave., Cleveland, OH 44103</td>
<td>Assessment, Community Psychiatric Supportive Treatment, Counseling, Pharmacological Management</td>
</tr>
<tr>
<td>(216) 432-7200</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Connections: Health. Wellness. Advocacy.</th>
<th>Services Provided:</th>
</tr>
</thead>
<tbody>
<tr>
<td>24200 Chagrin Blvd., Beechwood, OH 44122</td>
<td>Assessment, Community Psychiatric Supportive Treatment, Counseling, Diagnostic Interview, Pharmacological Management, Self-Help/ Peer Support and Consumer Operated Services, other mental health services</td>
</tr>
<tr>
<td>(216) 831-6466</td>
<td></td>
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</table>

<table>
<thead>
<tr>
<th>FrontLine Service</th>
<th>Services Provided:</th>
</tr>
</thead>
<tbody>
<tr>
<td>1744 Payne Ave., Cleveland, OH 44114</td>
<td>Assessment, Crisis Intervention, Community Psychiatric Supportive Treatment, Counseling, Pharmacological Management, other mental health services</td>
</tr>
<tr>
<td>(216) 623-6555</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Jewish Family Service Association</th>
<th>Services Provided:</th>
</tr>
</thead>
<tbody>
<tr>
<td>24075 Commerce Park, Beachwood, OH 44122</td>
<td>Assessment, Community Psychiatric Supportive Treatment, Counseling, Diagnostic Interview, Employment/ Vocational Services, Pharmacological Management, Residential Care</td>
</tr>
<tr>
<td>(216)292-3999</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Murtis Taylor Human Services System</th>
<th>Services Provided:</th>
</tr>
</thead>
<tbody>
<tr>
<td>13422 Kinsman Rd., Cleveland, OH 44120</td>
<td>Assessment, Community Psychiatric Supportive Treatment, Consultation Service, Counseling, Diagnostic Interview, Partial Hospitalization, Pharmacological Management, Prevention Service, Residential Care, Self-Help/ Peer Support and Consumer Operated Services other mental health services</td>
</tr>
<tr>
<td>(216) 283-4400</td>
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</table>

<table>
<thead>
<tr>
<th>NAMI of Greater Cleveland</th>
<th>Services Provided:</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012 W. 25th St., Suite 600, Cleveland, OH 44113</td>
<td>Other Mental Health Services</td>
</tr>
<tr>
<td>(216) 875-7776</td>
<td></td>
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</tbody>
</table>
## CHILDREN/ TEENS (continued)

<table>
<thead>
<tr>
<th><strong>Ohio Guidestone</strong></th>
<th><strong>Services Provided:</strong></th>
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</thead>
<tbody>
<tr>
<td>434 Eastland Rd.</td>
<td>Assessment, Community Psychiatric Supportive Treatment, Consultation Service, Counseling, Pharmacological Management, Prevention Service</td>
</tr>
<tr>
<td>Berea, OH 44017</td>
<td></td>
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<tr>
<td>(440) 234-2006</td>
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<table>
<thead>
<tr>
<th><strong>Positive Education Program (PEP)</strong></th>
<th><strong>Services Provided:</strong></th>
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</thead>
<tbody>
<tr>
<td>3100 Euclid Ave</td>
<td>Assessment, Community Psychiatric Supportive Treatment, Consultation Service, Employment/Vocational Services, Prevention Service, other mental health services</td>
</tr>
<tr>
<td>Cleveland, OH 44115</td>
<td></td>
</tr>
<tr>
<td>(216) 361-4400</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Recovery Resources</strong></th>
<th><strong>Services Provided:</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>3950 Chester Ave.</td>
<td>Assessment, Community Psychiatric Supportive Treatment, Counseling, Employment/Vocational Services, Forensic Monitoring, Partial Hospitalization, Pharmacological Management, Self-Help/Peer Support and Consumer Operated Services, Subsidized Housing, Other mental health services</td>
</tr>
<tr>
<td>Cleveland, OH 44114</td>
<td></td>
</tr>
<tr>
<td>(216) 431-4131</td>
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</table>

## ELDERLY

<table>
<thead>
<tr>
<th><strong>Eldercare Services Institute</strong></th>
<th><strong>Services Provided:</strong></th>
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</thead>
<tbody>
<tr>
<td>11900 Fairhill Rd.</td>
<td>Assessment, Community Psychiatric Supportive Treatment</td>
</tr>
<tr>
<td>Cleveland, OH 44120</td>
<td></td>
</tr>
<tr>
<td>(216) 791-8000</td>
<td></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Recovery Resources</strong></th>
<th><strong>Services Provided:</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>3950 Chester Ave.</td>
<td>Assessment, Community Psychiatric Supportive Treatment, Counseling, Employment/Vocational Services, Forensic Monitoring, Partial Hospitalization, Pharmacological Management, Self-Help/Peer Support and Consumer Operated Services, Subsidized Housing, Other mental health services</td>
</tr>
<tr>
<td>Cleveland, OH 44114</td>
<td></td>
</tr>
<tr>
<td>(216) 431-4131</td>
<td></td>
</tr>
</tbody>
</table>
## COUNSELING ADAMHS CONTRACTED PROVIDERS

### ADULTS

<table>
<thead>
<tr>
<th><strong>Catholic Charities Corporation</strong></th>
<th><strong>Services Provided:</strong>&lt;br&gt;Assessment, Crisis Intervention, Community Psychiatric Supportive Treatment, Consultation Service, Counseling, Prevention Service, other mental health services</th>
</tr>
</thead>
<tbody>
<tr>
<td>3135 Euclid Ave., Suite 202&lt;br&gt;Cleveland, OH 44115&lt;br&gt;(216) 391-2030</td>
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</table>

<table>
<thead>
<tr>
<th><strong>Centers for Families and Children</strong></th>
<th><strong>Services Provided:</strong>&lt;br&gt;Assessment, Community Psychiatric Supportive Treatment, Counseling, Pharmacological Management</th>
</tr>
</thead>
<tbody>
<tr>
<td>4500 Euclid Ave.&lt;br&gt;Cleveland, OH 44103&lt;br&gt;(216) 432-7200</td>
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<table>
<thead>
<tr>
<th><strong>Connections: Health. Wellness. Advocacy.</strong></th>
<th><strong>Services Provided:</strong>&lt;br&gt;Assessment, Community Psychiatric Supportive Treatment, Counseling, Diagnostic Interview, Pharmacological Management, Self-Help/ Peer Support and Consumer Operated Services, other mental health services</th>
</tr>
</thead>
<tbody>
<tr>
<td>24200 Chagrin Blvd.&lt;br&gt;Beechwood, OH 44122&lt;br&gt;(216) 831-6466</td>
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</tbody>
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<table>
<thead>
<tr>
<th><strong>Consumer Protection Association</strong></th>
<th><strong>Services Provided:</strong> Other mental health services</th>
</tr>
</thead>
<tbody>
<tr>
<td>3030 Euclid Ave., #105&lt;br&gt;Cleveland, OH 44115&lt;br&gt;(216) 881-3434</td>
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</table>

<table>
<thead>
<tr>
<th><strong>Cuyahoga County Court Psychiatric Clinic</strong></th>
<th><strong>Services Provided:</strong> Forensic Monitoring</th>
</tr>
</thead>
<tbody>
<tr>
<td>1200 Ontario Ave – 6th Floor&lt;br&gt;Cleveland, OH 44113&lt;br&gt;(216) 443-7330</td>
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</table>

<table>
<thead>
<tr>
<th><strong>Emerald Development and Economic Network, Inc. (EDEN)</strong></th>
<th><strong>Services Provided:</strong> Other mental health services</th>
</tr>
</thead>
<tbody>
<tr>
<td>7812 Madison Ave.&lt;br&gt;Cleveland, OH 44102&lt;br&gt;(216) 961-9690</td>
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</table>

<table>
<thead>
<tr>
<th><strong>Epilepsy Association</strong></th>
<th><strong>Services Provided:</strong> Community Psychiatric Supportive Treatment</th>
</tr>
</thead>
<tbody>
<tr>
<td>2831 Prospect Ave.&lt;br&gt;Cleveland, OH 44115&lt;br&gt;(216) 579-1330</td>
<td></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Far West Center</strong></th>
<th><strong>Services Provided:</strong> Assessment, Community Psychiatric Supportive Treatment, Counseling, Diagnostic Interview, Pharmacological Management, Self-Help/ Peer Support and Consumer Operated Services, Other mental health services</th>
</tr>
</thead>
<tbody>
<tr>
<td>29133 Health Campus Drive&lt;br&gt;Westlake, OH 44145&lt;br&gt;(440) 835-6212</td>
<td></td>
</tr>
<tr>
<td>Provider Name</td>
<td>Address</td>
</tr>
<tr>
<td>---------------------------------------</td>
<td>--------------------------------</td>
</tr>
<tr>
<td>FrontLine Service</td>
<td>1744 Payne Ave. Cleveland, OH</td>
</tr>
<tr>
<td></td>
<td>44114 (216) 623-6555</td>
</tr>
<tr>
<td>Front Steps Housing &amp; Services</td>
<td>1545 W. 25th St. Cleveland, OH</td>
</tr>
<tr>
<td></td>
<td>44113 (216) 781-2250</td>
</tr>
<tr>
<td>Future Directions</td>
<td>11511 Lorain Avenue Cleveland,</td>
</tr>
<tr>
<td></td>
<td>OH 44111 (216) 251-8265</td>
</tr>
<tr>
<td>Jewish Family Service Association</td>
<td>24075 Commerce Park Beachwood,</td>
</tr>
<tr>
<td></td>
<td>44122 (216) 292-3999</td>
</tr>
<tr>
<td>The Life Exchange Center</td>
<td>13407 Kinsman Ave. Cleveland,</td>
</tr>
<tr>
<td></td>
<td>OH 44120 (216) 752-3250</td>
</tr>
<tr>
<td>Links Cleveland</td>
<td>2500 Noble Road Cleveland Heights, OH 44121 (216) 381-4851</td>
</tr>
<tr>
<td>Living Miracles Peer Empowerment</td>
<td>11801 Clifton Blvd., Suite 2</td>
</tr>
<tr>
<td>Center</td>
<td>Lakewood, OH 44107 (216) 221-6323</td>
</tr>
<tr>
<td>Lutheran Metropolitan Ministry</td>
<td>4515 Superior Ave. Cleveland,</td>
</tr>
<tr>
<td></td>
<td>OH 44103 (216) 696-2715</td>
</tr>
<tr>
<td>Provider Name</td>
<td>Address</td>
</tr>
<tr>
<td>---------------------------------------------------------</td>
<td>----------------------------------------</td>
</tr>
<tr>
<td>Magnolia Clubhouse</td>
<td>11101 Magnolia Drive</td>
</tr>
<tr>
<td>May Dugan Center</td>
<td>4115 Bridge Ave.</td>
</tr>
<tr>
<td>Murtis Taylor Human Services System</td>
<td>13422 Kinsman Rd.</td>
</tr>
<tr>
<td>NAMI of Greater Cleveland</td>
<td>2012 W. 25th St., Suite 600</td>
</tr>
<tr>
<td>Northcoast Behavioral Healthcare</td>
<td>1765 Sagamore Rd.</td>
</tr>
<tr>
<td>Recovery Resources</td>
<td>3950 Chester Ave.</td>
</tr>
<tr>
<td>St. Vincent Charity Hospital</td>
<td>2351 East 22nd Street</td>
</tr>
<tr>
<td>Visiting Nurse Association (VNA)</td>
<td>2500 East 22nd St</td>
</tr>
</tbody>
</table>
COUNSELING SERVICES (VETERANS)

VETERANS

Louis Stokes VA Medical Center
10701 East Boulevard
Cleveland, OH 44106
(877) 838-8262 | (216) 791-3800
http://www.cleveland.va.gov/

VA Community Based Outpatient Clinics

Parma Multi-Specialty Outpatient Clinic
8787 Brookpark Road
Parma, OH 44129
(216) 739-7000

McCafferty Multi-Specialty Outpatient Clinic
4242 Lorain Ave
Cleveland, OH 44113
(216) 939-0699

Akkron Multi-Specialty Outpatient Clinic
55 W. Waterloo
Akron, OH 44319
(330) 724-7715

Canton Multi-Specialty Outpatient Clinic
733 Market Avenue South
Canton, OH 44702
(330) 489-4600

Lorain Multi-Specialty Outpatient Clinic
205 West 20th Street
Lorain, OH 44052
(440) 244-3833

SUBSTANCE ABUSE COUNSELING GENERAL INFO

Alcohol, Drug Addiction & Mental Health Services (ADAMHSCC Board)
2012 W. 25th Street, 6th Floor
Cleveland, OH 44113
(216) 241-3400
http://adamhscc.org/

Suicide Prevention/ Crisis Prevention/ Alcohol and Drug Abuse
Cuyahoga County Suicide Prevention, Crisis Prevention, Information and Referral Hotline (216) 623-6888
http://adamhscc.org/

National Suicide Hotline: 1 (800) 273-8255
http://www.suicidepreventionlifeline.org/

Substance Abuse and Mental Health Services (SAMHSA) Treatment Referral Hotline
1 (800) 662-HELP (4357)
1(800) 487-4889 (TDD)
http://findtreatment.samhsa.gov/
### SUBSTANCE ABUSE COUNSELING ADAMHS CONTRACTED PROVIDERS

#### CHILDREN/ TEENS

<table>
<thead>
<tr>
<th>Provider Name</th>
<th>Address</th>
<th>Phone</th>
<th>Services Provided</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bellefaire Jewish Children’s Bureau</td>
<td>22001 Fairmount Shaker Heights, OH 44118</td>
<td>(216) 932-2800</td>
<td>Counseling</td>
</tr>
<tr>
<td>Catholic Charities Corporation</td>
<td>3135 Euclid Ave., Suite 202 Cleveland, OH 44115</td>
<td>(216) 391-2030</td>
<td>Alternatives, Assessment, Case Management, Community-Based Process, Counseling, Crisis Intervention, Education, Intensive Outpatient, Lab Urinalysis, other mental health services</td>
</tr>
<tr>
<td>Centers for Families and Children</td>
<td>4500 Euclid Ave. Cleveland, OH 44103</td>
<td>(216) 432-7200</td>
<td>Alternatives, Community-Based Process, Education, Information Dissemination, Referral</td>
</tr>
<tr>
<td>East Cleveland Neighborhood Center</td>
<td>2490 Lee Blvd. #322 Cleveland Heights, 44118</td>
<td>(216) 451-8172</td>
<td>Alternatives, Education, Information Dissemination, Referral</td>
</tr>
<tr>
<td>Free Clinic Medical Clinic of Greater Cleveland</td>
<td>12201 Euclid Ave. Cleveland, OH 44106</td>
<td>(216) 707-3500</td>
<td>Assessment, Case Management, Counseling, Crisis Intervention, Intensive Outpatient</td>
</tr>
<tr>
<td>Golden Ciphers</td>
<td>5704 Broadway Cleveland, OH 44127</td>
<td>(216) 687-0000</td>
<td>Alternatives, Education, Information Dissemination, Referral</td>
</tr>
<tr>
<td>New Directions</td>
<td>30800 Chagrin Blvd. Building B Cleveland, OH 44124</td>
<td>(216) 591-0324</td>
<td>Assessment, Case Management, Counseling, Crisis Intervention, Intensive Outpatient, Lab Urinalysis, Medical Somatic, Room and Board, other AOD services</td>
</tr>
</tbody>
</table>
## CHILDREN/ TEENS (continued)

<table>
<thead>
<tr>
<th>Provider</th>
<th>Services Provided:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ohio Guidestone 434 Eastland Road Berea, OH 44017 (440) 234-2006</td>
<td>Assessment, Case Management, Counseling</td>
</tr>
<tr>
<td>Recovery Resources 3950 Chester Ave. Cleveland, OH 44114 (216) 431-4131</td>
<td>Alternatives, Assessment, Case Management, Community-Based Process, Counseling, Crisis Intervention, Education, Information Dissemination, Intensive Outpatient, Lab Urinalysis, Medical Somatic, Referral, Other mental health services</td>
</tr>
<tr>
<td>Shaker Heights Youth Center 17300 Van Aken Blvd. Shaker Heights, OH 44120 (216) 751-9292</td>
<td>Education</td>
</tr>
<tr>
<td>United Way’s First Call for Help PHONE: 211</td>
<td>Referral</td>
</tr>
<tr>
<td>University Settlement 4800 Broadway Cleveland, OH 44127 (216) 641-8948</td>
<td>Alternatives, Education, Referral</td>
</tr>
</tbody>
</table>

## ELDERLY

| Recovery Resources 3950 Chester Ave. Cleveland, OH 44114 (216) 431-4131 | Services Provided: Alternatives, Assessment, Case Management, Community-Based Process, Counseling, Crisis Intervention, Education, Information Dissemination, Intensive Outpatient, Lab Urinalysis, Medical Somatic, Referral, Other mental health services |
| United Way’s First Call for Help PHONE: 211  | Services Provided: Referral                                                       |
## ADULTS

<table>
<thead>
<tr>
<th>Organization</th>
<th>Services Provided</th>
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<tbody>
<tr>
<td>Asian Services In Action, Inc</td>
<td>Alternatives, Education</td>
</tr>
<tr>
<td>Catholic Charities Corporation</td>
<td>Alternatives, Assessment, Case Management, Community-Based Process, Counseling, Crisis Intervention, Education, Intensive Outpatient, Lab Urinalysis, other mental health services</td>
</tr>
<tr>
<td>Centers for Families and Children</td>
<td>Alternatives, Community-Based Process, Education, Information Dissemination, Referral</td>
</tr>
<tr>
<td>City of Cleveland Dept. of Public Health</td>
<td>Alternatives, Assessment, Case Management, Community-Based Process, Counseling, Education, Intensive Outpatient, Urinalysis, Referral</td>
</tr>
<tr>
<td>Cleveland Treatment Center</td>
<td>Residential Treatment</td>
</tr>
<tr>
<td>Cleveland UMADAOP</td>
<td>Alternatives, Education, Information Dissemination</td>
</tr>
<tr>
<td>Community Action Against Addiction</td>
<td>Assessment, Case Management, Counseling, Crisis Intervention, Lab Urinalysis, Medical Somatic, Methadone Administration</td>
</tr>
</tbody>
</table>
| **Community Assessment and Treatment Services** | **Services Provided:**  
8411 Broadway Ave.  
Cleveland, OH 44105  
(216) 441-0200 | **Case Management, Crisis Intervention, Lab Urinalysis** |
|-----------------------------------------------|--------------------------------------------------|--------------------------------------------------|
| **Connections: Health. Wellness. Advocacy.** | **Services Provided:**  
24200 Chagrin Blvd.  
Beachwood, OH 44122  
(216) 441-0200 | **Assessment, Case Management, Counseling, Crisis Intervention** |
| **Court of Common Pleas Corrections Planning Board (TASC)** | **Services Provided:**  
1276 W. 3rd Street # 210  
Cleveland, OH 44113  
(216)443-5067 | **Assessment, Case Management, Counseling, Information Dissemination, Intensive Outpatient, Residential Treatment** |
| **Free Medical Clinic of Greater Cleveland** | **Services Provided:**  
12201 Euclid Ave.  
Cleveland, OH 44106  
(216) 707-3500 | **Assessment, Case Management, Counseling, Crisis Intervention, Intensive Outpatient, Medical Somatic** |
| **Hispanic UMADAOP** | **Services Provided:**  
3305 West 25th Street  
Cleveland, OH 44109  
(216) 459-1222 | **Alternatives, Assessment, Case Management, Community-Based Process, Counseling, Education, Information Dissemination, Intensive Outpatient, Lab Urinalysis, Referral** |
| **Hitchcock Center for Women** | **Services Provided:**  
1227 Ansel Road  
Cleveland, OH 44108  
(216) 421-0662 | **Assessment, Case Management, Intensive Outpatient, Lab Urinalysis, Residential Treatment** |
| **Northern Ohio Recovery Association** | **Services Provided:**  
3746 Prospect Ave  
Cleveland, OH 44115  
(216)391-6672 | **Assessment, Case Management, Counseling, Crisis Intervention, Education, Lab Urinalysis, Medical Somatic** |
| **ORCA House** | **Services Provided:**  
| 1905 East 89th Street  
| Cleveland, OH 44106  
| **(216) 231-3772** | Assessment, Counseling, Intensive Outpatient, Lab Urinalysis, Residential Treatment |
| **Recovery Resources** | **Services Provided:**  
| 3950 Chester Ave.  
| Cleveland, OH 44114  
| **(216) 431-4131** | Alternatives, Assessment, Case Management, Community-Based Process, Counseling, Crisis Intervention, Education, Information Dissemination, Intensive Outpatient, Lab Urinalysis, Medical Somatic, Referral, Other mental health services |
| **Salvation Army – Harbor Light** | **Services Provided:**  
| 1710 Prospect Ave.  
| Cleveland, OH 44115  
| **(216) 781-3773** | Assessment, Case Management, Detox, Intensive Outpatient |
| **Scarborough House** | **Services Provided:**  
| 2430 W. 10th St.  
| Cleveland, OH 44113  
| **(216) 781-5538** | Residential Treatment |
| **Stella Maris** | **Services Provided:**  
| 1320 Washington Ave.  
| Cleveland, OH 44113  
| **(216) 781-0550** | Assessment, Detox, Intensive Outpatient |
| **United Way’s First Call for Help** | **Services Provided:**  
| **PHONE: 211** | Referral |
| **Women’s Alliance for Recovery Services** | **Services Provided:**  
| 2012 W. 25th Street, Suite 300  
| Cleveland, OH 44113  
| **(216) 575-9120** | Other AOD services |
Ohio Relay Services  
DIAL 7-1-1  

LiveSpecial Resource Website  

OHIO LIBRARY FOR THE BLIND AND PHYSICALLY DISABLED SEE PAGE 39

---

Cuyahoga County Board of Developmental Disabilities  

Cuyahoga County Board of Developmental Disabilities  
1275 Lakeside Ave. East  
Cleveland, OH 44114  
(216) 241-8230

Services Provided:  
Early Childhood Services & Supports  
School-Age Services & Supports  
Adult Services & Supports  
Family Support Program  
Community & Medicaid Services  
Behavioral & Healthcare Services  
Assistive Technology  
Transportation  
Quality Assurance

---

Autism Society of Greater Cleveland  

Autism Society of Greater Cleveland  
P.O. Box 41066  
Brecksville, OH 44141  
(216) 556 -4937

Services Provided:  
Educational Programs/ Information Meetings  
Monthly Support Meetings (with free childcare)  
Referral to other resources  
Training for Safety Forces  
“Autism 101” Training  
Provide social opportunities for those affected by ASD

---

Catholic Charities Disability Services and Ministries  

Locations:  

Catholic Charities, Diocese of Cleveland  
7911 Detroit Rd.  
Cleveland, OH 44102  
Ohio Relay Number (TTY) 711  
(216) 334-2903

Services Provided:  
Advocacy  
Monthly Dances/ Socials  
Camping Programs  
Education  
Services for blind/ visually disabled  
Services for deaf/ hard of hearing  
Services for Developmental/ Physical Disabilities

General Assistance Line:  
(216) 334-2900

---
DISABILITY RESOURCES

Cleveland Hearing and Speech Center

Cleveland Hearing and Speech Center
Services Provided:
11635 Euclid Avenue
Hearing Services
Cleveland, OH 44106
Regional Infant Program
(216) 231-8787
Speech-Language and Learning

Cleveland Sight Center

Cleveland Sight Center
Services Provided:
1909 East 101st Street
Self Help Groups
P.O. Box 1988
Family Camps
Cleveland, OH 44106
Early Intervention
(216) 791-8118
Preschool
Case Management
Adaptive Technology
Supported Employment

Community Center for the Deaf & Hard of Hearing

Community Center for the Deaf & Hard of Hearing
Services Provided:
Main Center: University Circle
Sign Language Interpreting/ Classes
11635 Euclid Ave
Coordinator Training and Outreach
Cleveland, OH 44106
Pediatric Neuropsychological Assessment
(216) 231-0787 or (216) 325-7570 (Appointments)
Hearing Testing
Hearing Aides
Other Listening Devices

ADULT/ ELDERLY/ AGING RESOURCES

Cuyahoga County Division of Senior and Adult Services

Cuyahoga County Division of Senior and Adult Services
Elderly Counseling Resources – See Page 18
13815 Kinsman Road
ELDERLY SUBSTANCE ABUSE RESOURCES
Cleveland, OH 44120
See Page 24
(216) 420-6750

Adult Protective Services 24-Hour Hotline

Adult Protective Services 24-Hour Hotline
http://dsas.cuyahogacounty.us/
(216) 420-6700

City of Cleveland, Department of Aging

City of Cleveland, Department of Aging
http://portal.cleveland-oh.gov/CityofCleveland/Home/Government/CityAgencies/Aging
75 Erieview Plaza, 2nd Floor
(216) 664-2833
Cleveland, OH 44114

Disability Resources  Adult/ Elderly/Aging Resources 29
Cuyahoga County Veterans Service Commission

Services Provided:
Financial Assistance
Memorial Affairs
Payment Processing
Social Work Case Management
Veterans Service Officers (assist with: VA Benefits, Disability Pensions, VA Healthcare Enrollment education, home loan guaranty, vocational rehabilitation, etc.)

Cuyahoga County Veterans Service Commission
1849 Prospect Avenue, Ground Floor
Cleveland, OH 44115
(216) 698-2600 or 1 (866) 915-8387

United States Department of Veterans Affairs

Services Provided:
General Benefits Information
Disability Compensation
Pension
GI Bill
Vocational Rehabilitation & Employment
Survivor Benefits
Life Insurance
Home Loans

VA Cleveland Regional Office
1240 East Ninth Street
Cleveland, OH 44199
1 (800) 827–1000

VETERANS COUNSELING SERVICES – SEE PAGE 22
VETERANS HOSPITALS/ CLINICS/ CENTERS – SEE PAGE 13
VETERANS EMERGENCY SHELTERS – SEE PAGE 52
### CHILD CARE RESOURCES

**General**

**Cuyahoga County Division of Job and Family Services (Main Building)**  
1641 Payne Ave  
Cleveland Ohio 44114  
(216) 987-7000  

<table>
<thead>
<tr>
<th>Child Care Hotline</th>
<th>To apply for assistance: (216) 416-4440</th>
<th>Case questions: (216) 987-7022</th>
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</thead>
<tbody>
<tr>
<td>Child Care Information Line</td>
<td>(216) 987-6929</td>
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</tbody>
</table>

**Starting Point**  
4600 Euclid Ave.  
Cleveland, OH 44103  
(216) 575-0061  (toll-free: (800) 880-0971)  
[http://www.starting-point.org/](http://www.starting-point.org/)

**Child Care Centers with Multiple Locations**

**Brightside Academy**  

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
</table>
| Broadway | 7710 Broadway Avenue  
Cleveland, OH 44105 | (216) 271-5698 |
| Kinsman | 14001 Kinsman Road  
Cleveland, OH 44120 | (216) 991-4840 |
| Ridge Road | 3545 Ridge Road  
Cleveland, OH 44102 | (216) 631-6860 |

**St. Clair**  
10548 St. Clair Avenue  
Cleveland, OH 44108  
(216) 268-1800

**Childtime Learning Center**  

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
</table>
| Beachwood | 3365 Richmond Road. Suite 260  
Beachwood, OH 44122 | (877) 624-2602 |
| Bedford | 270 Best Street  
Bedford, OH 44146 | (877) 624-2602 |
| Brook Park | 6233 Smith Road  
Brook Park, OH 44142 | (877) 624-2602 |

**North Olmsted**  
28787 Lorain Road  
North Olmsted, OH 44070  
(877) 624-2602

**Creative Playrooms**  

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
</table>
| Independence | Independence Montessori and Child Care  
6200 Oak Tree Blvd.  
Independence, OH 44131 | (216) 524-8008 |
| Parma | Parma Montessori and Child Care Center  
12965 Corporate Drive  
Parma, OH 44130 | (216) 898-9520 |
| Maple Heights | Maple Heights Creative Playrooms  
Child Care Center  
16574 Broadway Avenue  
Maple Heights, OH | (216) 475-6464 |
### Creative Playrooms (continued)

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Solon</td>
<td>Solon Creative Playrooms</td>
<td>(440) 248-3100</td>
</tr>
<tr>
<td>Strongsville</td>
<td>Strongville Montessori and Child Care Center</td>
<td>(440) 572-9365</td>
</tr>
<tr>
<td>Westlake</td>
<td>Westlake Montessori and Child Care Center</td>
<td>(440) 835-5858</td>
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</tbody>
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### The Goddard School

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone</th>
</tr>
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<tbody>
<tr>
<td>Broadview Heights</td>
<td>7655 Town Center Drive</td>
<td>(440) 740-1234</td>
</tr>
<tr>
<td>Highland Heights</td>
<td>675 Miner Road</td>
<td>(440) 684-2774</td>
</tr>
<tr>
<td>Independence</td>
<td>5701 Lombardo Center Boulevard</td>
<td>(216) 525-2000</td>
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### Horizon Child Development Center

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone</th>
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</thead>
<tbody>
<tr>
<td>Cleveland</td>
<td>2285 Columbus Rd.</td>
<td>(216) 344-3000</td>
</tr>
<tr>
<td>Euclid</td>
<td>1050 E. 200th Street</td>
<td>(216) 481-3830</td>
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### Kids First Child Learning Centers

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone</th>
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</thead>
<tbody>
<tr>
<td>Parma Heights</td>
<td>7025 West 130 Street</td>
<td>(440) 842-4004</td>
</tr>
<tr>
<td>Olmsted Falls</td>
<td>26184 Bagley Road</td>
<td>(440) 235-3070</td>
</tr>
<tr>
<td>Strongsville</td>
<td>15163 Howe Road</td>
<td>(440) 878-0088</td>
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</table>

### KinderCare Child Care Centers

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Beachwood</td>
<td>24753 Chagrin Blvd.</td>
<td>(216) 378-1590</td>
</tr>
<tr>
<td>Highland Heights</td>
<td>Alpha Park KinderCare</td>
<td>(440) 442-3360</td>
</tr>
<tr>
<td>Lyndhurst</td>
<td>5684 Mayfield Rd.</td>
<td>(440) 442-8067</td>
</tr>
<tr>
<td>Maple Heights</td>
<td>5890 Lee Rd. South</td>
<td>(216) 587-1388</td>
</tr>
<tr>
<td>Mayfield Heights</td>
<td>Landerhaven KinderCare</td>
<td>(440) 684-0683</td>
</tr>
<tr>
<td>Westlake</td>
<td>30850 Viking Pkwy</td>
<td>(440) 808-9949</td>
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<tr>
<td>Child Care Resources - Centers</td>
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<td></td>
</tr>
<tr>
<td>-------------------------------</td>
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</tr>
</tbody>
</table>

**Le Chaperon Rouge**  
http://www.lechaperonrouge.com/  

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>City, State, Zip Code</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Brecksville</td>
<td>4949 Snowville Rd</td>
<td>Brecksville, OH 44141</td>
<td>(440) 546-4900</td>
</tr>
<tr>
<td>Independence</td>
<td>7000 Rockside Rd.</td>
<td>Independence, OH 44131</td>
<td>(216) 525-0760</td>
</tr>
<tr>
<td>Rocky River</td>
<td>19315 Hilliard Blvd.</td>
<td>Rocky River, OH 44116</td>
<td>(440) 356-7329</td>
</tr>
<tr>
<td>Solon</td>
<td>6010 Kruse Dr.</td>
<td>Solon, OH 44139</td>
<td>(440) 248-3219</td>
</tr>
<tr>
<td>Strongsville</td>
<td>14780 Pearl Rd.</td>
<td>Strongsville, OH 44149</td>
<td>(440) 238-8383</td>
</tr>
<tr>
<td>Westlake</td>
<td>27390 Center Ridge Rd.</td>
<td>Westlake, OH 44145</td>
<td>(440) 835-2929</td>
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</tbody>
</table>

**Loving Cup Kids Academy**  
http://www.lovingcupkidsacademy.com/  

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>City, State, Zip Code</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bedford Heights</td>
<td>23840 Aurora Rd</td>
<td>Bedford Heights, OH 44146</td>
<td>(440) 786-9806</td>
</tr>
<tr>
<td>Brooklyn</td>
<td>4480 Ridge Rd.</td>
<td>Brooklyn, OH 44144</td>
<td>(216) 236-4656</td>
</tr>
<tr>
<td>Old Brooklyn</td>
<td>4650 State Rd.</td>
<td>Cleveland, OH 44109</td>
<td>(216) 351-2100</td>
</tr>
<tr>
<td>Cleveland: East 55th</td>
<td>3271 East 55th Street</td>
<td>Cleveland, OH 44127</td>
<td>(216) 441-1941</td>
</tr>
<tr>
<td>Cleveland: Fleet Ave</td>
<td>7310 Fleet Ave</td>
<td>Cleveland, OH 44105</td>
<td>(216) 341-3200</td>
</tr>
<tr>
<td>Fairview Park</td>
<td>22985 Lorain Rd.</td>
<td>Fairview Park, OH 44126</td>
<td>(440) 716-1500</td>
</tr>
</tbody>
</table>

**Richmond Heights**  
216 Richmond Rd.  
Richmond Heights, OH 44143  
(216) 731-3600
Cleveland Pregnancy Center

Cleveland Pregnancy Center
5273 Broadview Road
Cleveland, OH 44134
(216) 631-0964

http://www.clevelandpregnancyhelp.org/

Services Provided:
- Bridges Program
- Parenting Support & Education
- Pregnancy Support
- Post-Abortion & Grief Support
- Frontline Fatherhood Program

Family Connections of Northeast Ohio

Locations:

2843 Washington Blvd.
Cleveland Hts, OH 44118
(216) 321-0079

19824 Sussex Road
Shaker Heights, OH 44122
(216) 921-2023

http://www.familyconnections1.org/

Services Provided:
- Parenting Education Series
- Individual Parenting Workshops
- Parenting Resource Libraries
- Mini Parent Resources Centers
- Adult-Child Playtime

Murtis Taylor Human Services System

Services Provided:
- Parent Education
- Strong Fathers’ Program

Locations:

East:

13422 Kinsman Road (Main)
Cleveland, OH 44120
(216) 283-4400

13402 Kinsman Rd.
Cleveland, OH 44120
(216) 283-4400 Ext. 2355

13411 Union Ave.
Cleveland, OH 44120
(216) 283-4400 Ext. 2355

12395 McCracken Road
Garfield Heights, OH 44125
(216) 282-4400

3010 Project Ave
Cleveland, OH 44115
(216) 283-4400 Ext. 2121

2121 St. Clair Ave
Cleveland, OH 44114
(216) 283-4400 Ext. 2458

900 East 105th St
Cleveland, OH 44108
(216) 283-4400

10640 St. Clair Ave
Cleveland, OH 44108
(216) 283-4400 Ext. 2158

16005 Terrace Rd. East
Cleveland, OH 44112
(216) 283-4400 Ext. 2387

West:

3167 Fulton Road
Cleveland, OH 44109
(216) 283-4400 Ext. 2940

9500 Detroit Ave
Cleveland, OH 44102
(216) 283-4400 Ext. 2346
PARENTING RESOURCES FOR FATHERS:

The Centers for Families and Children  
http://www.thecentersohio.org/

Services Provided:
- Fathers and Families Together (FAFT) – open to all men who are interested in developing fathering skills
- Financial Literacy
- Cooking with Dads
- Living with the Law
- Navigating Community Resources
- Healthy Relationships and Parenting
- Fathers Networking

The Centers for Families and Children  
1941 S Taylor Road  
Cleveland Heights, OH 44118  
(216) 325-9124

Nueva Luz Urban Resource Center  
http://www.nuevaluzurc.org/services/fatherhood-initiative/

Services Provided:
- Siempre Papa – Fatherhood support program

Nueva Luz Urban Resource Center  
2226 W. 89th Street  
Cleveland, OH 44102  
(216) 651-8236

SEE ALSO MURTIS TAYLOR HUMAN SERVICES SYSTEM (PAGE 34)  
SEE ALSO CLEVELAND PREGNANCY CENTER (PAGE 34)
<table>
<thead>
<tr>
<th>WEST</th>
<th>EAST</th>
<th>SOUTH</th>
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<tbody>
<tr>
<td><strong>Bay Village City SD</strong></td>
<td><strong>Beachwood City SD</strong></td>
<td><strong>South Euclid-Lyndhurst SD</strong></td>
</tr>
<tr>
<td>377 Dover Center Road</td>
<td>24601 Fairmount Blvd.</td>
<td>5044 Mayfield Road</td>
</tr>
<tr>
<td>Bay Village, OH 44140</td>
<td>Beachwood, OH 44122</td>
<td>Cleveland, OH 44124</td>
</tr>
<tr>
<td>(440) 617-7300</td>
<td>(216) 464-2600</td>
<td>(216) 691-2000</td>
</tr>
<tr>
<td><strong>Berea City SD</strong></td>
<td><strong>Bedford City SD</strong></td>
<td></td>
</tr>
<tr>
<td>390 Fair Street</td>
<td>475 Northfield Rd.</td>
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</tr>
<tr>
<td>Berea, OH 44017</td>
<td>Bedford, OH 44146</td>
<td></td>
</tr>
<tr>
<td>(216) 898-8300</td>
<td>(440) 439-1500</td>
<td></td>
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<tr>
<td><strong>Brecksville-Broadview Heights SD</strong></td>
<td><strong>Chagrin Falls SD</strong></td>
<td></td>
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<tr>
<td>6636 Mill Road</td>
<td>400 East Washington St.</td>
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<tr>
<td>Brecksville, OH 44141</td>
<td>Chagrin Falls, OH 44022</td>
<td></td>
</tr>
<tr>
<td>(440) 740-4000</td>
<td>(440) 247-5500</td>
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<tr>
<td><strong>Brooklyn City SD</strong></td>
<td><strong>Cleveland Heights-University Heights SD</strong></td>
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<tr>
<td>9200 Biddulph Rd</td>
<td>2155 Miramar Blvd.</td>
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<tr>
<td>Brooklyn, OH</td>
<td>University Heights, OH 44118</td>
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</tr>
<tr>
<td>(216) 485-8100</td>
<td>(216) 371-7171</td>
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<tr>
<td><strong>Fairview Park City SD</strong></td>
<td><strong>Cuyahoga Heights Local SD</strong></td>
<td></td>
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<tr>
<td>21620 Mastick Road</td>
<td>4820 East 71 St</td>
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<tr>
<td>Fairview Park, OH 44126</td>
<td>Cuyahoga Heights, OH 44125</td>
<td></td>
</tr>
<tr>
<td>(440) 331-5500</td>
<td>(216) 429-5707</td>
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<tr>
<td><strong>Independence Local SD</strong></td>
<td><strong>East Cleveland City SD</strong></td>
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<tr>
<td>7733 Stone Road</td>
<td>1843 Stanwood Rd.</td>
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<tr>
<td>Independence, OH 44131</td>
<td>Cleveland, OH 44112</td>
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</tr>
<tr>
<td>(216) 642-5850</td>
<td>(216) 268-6580</td>
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<tr>
<td><strong>Lakewood City SD</strong></td>
<td><strong>Euclid City SD</strong></td>
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<tr>
<td>1470 Warren Road</td>
<td>651 East 222nd St</td>
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<tr>
<td>Lakewood, OH 44107</td>
<td>Euclid, OH 44123</td>
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<tr>
<td>(216) 529-4000</td>
<td>(216) 261-2900</td>
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<tr>
<td><strong>North Olmsted City SD</strong></td>
<td><strong>Garfield Heights City SD</strong></td>
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<tr>
<td>27425 Butternut Ridge Road</td>
<td>5640 Briarcliff Drive</td>
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<tr>
<td>North Olmsted, OH 44070</td>
<td>Garfield Heights, OH 44125</td>
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<tr>
<td>(440) 779-3549</td>
<td>(216) 475-8100</td>
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<tr>
<td><strong>North Royalton City SD</strong></td>
<td><strong>Maple Heights City SD</strong></td>
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<tr>
<td>6579 Royalton Road</td>
<td>5740 Lawn Avenue</td>
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<tr>
<td>North Royalton, OH 44133</td>
<td>Maple Heights, OH 44137</td>
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<tr>
<td>(440) 237-8800</td>
<td>(216) 587-6100</td>
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<tr>
<td><strong>Olmsted Falls City SD</strong></td>
<td><strong>Mayfield City SD</strong></td>
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<tr>
<td>26894 Schady Road</td>
<td>1101 SOM Center Rd</td>
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</tr>
<tr>
<td>Cleveland, OH 44138</td>
<td>Mayfield, OH 44143</td>
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<tr>
<td>(440) 427-6350</td>
<td>(440) 995-6800</td>
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<tr>
<td><strong>Parma City SD</strong></td>
<td><strong>Orange City SD</strong></td>
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<tr>
<td>5311 Longwood Ave</td>
<td>32000 Chagrin Blvd.</td>
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<tr>
<td>Parma, OH 44134</td>
<td>Pepper Pike, OH 44124</td>
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</tr>
<tr>
<td>(440) 842-5300</td>
<td>(216) 831-8600</td>
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</tr>
</tbody>
</table>
Cleveland Metropolitan School District
1111 Superior Ave E, Suite 1800
Cleveland, OH 44114
(216) 838-0000

Cleveland Metropolitan School District School Locator:
http://www.clevelandmetroschools.org/domain/166

CMSD/ Charter School Collaboration:
For more information/questions about CMSD and charter schools contact:
Stephanie Klupinski, Executive Director of Charter Schools
(216) 838-0179
http://clevelandmetroschools.org/charters

Cleveland Transformation Alliance
1240 Huron Road E., Suite 400
Cleveland, OH 44115
(216) 592-2415

Choose Your School/Rate Your School:
http://www.clevelandta.org/choose-your-school
Cuyahoga County Library System

http://www.cuyahogalibrary.org/

West Suburb Locations

Bay Village Branch
502 Cahoon Road
Bay Village, OH 44140
(440) 871-6392

Berea Branch
7 Berea Commons
Berea, OH 44017
(440) 234-5475

Brecksville Branch
9089 Brecksville Road
Brecksville, OH 44141
(440) 526-1102

Brook Park Branch
6155 Engle Road
Brook Park, OH 44142
(216) 267-5250

Brooklyn Branch
4480 Ridge Road
Brooklyn, OH 44144
(216) 398-4600

Fairview Park Branch
21255 Lorain Road
Fairview Park, OH 44126
(440) 333-4700

Independence Branch
6361 Selig Drive
Independence, OH 44131
(216) 447-0160

MetroHealth
MetroHealth Medical Center
2500 MetroHealth Drive
Cleveland, OH 44109
(216) 778-7670

Middleburg Heights Branch
15600 East Bagley Road
Middleburg Heights, OH 44130
(440) 234-3600

North Olmsted Branch
27403 Lorain Road
North Olmsted, OH 44070
(440) 777-6211

North Royalton Branch
5071 Wallings Road
North Royalton, OH 44133
(440) 237-3800

Olmsted Falls Branch
8100 Mapleway Drive
Olmsted Falls, OH 44138
(440) 235-1150

Parma Branch
6996 Powers Blvd.
Parma, OH 44129
(440) 885-3563

Parma Heights Branch
6206 Pearl Road
Parma Heights, OH 44130
(440) 884-2313

Parma-Snow Branch
2121 Snow Road
Parma, OH 44134
(216) 661-4240

Strongsville Branch
18700 Westwood Drive
Strongsville, OH 44136
(440) 238-5530

East Suburb Locations

Beachwood Branch
25501 Shaker Blvd.
Beachwood, OH 44122
(216) 831-6868

Chagrin Falls Branch
100 East Orange Street
Chagrin Falls, OH 44022
(440) 247-3556

Garfield Heights Branch
5409 Turney Road
Garfield Heights, OH 44125
(216) 475-8178

Gates Mills Branch
1491 Chagrin River Road
Gates Mills, OH 44040
(440) 423-4808

Maple Heights Branch
5225 Library Lane
Maple Heights, OH 44137
(216) 475-5000

Mayfield Branch
500 SOM Center Road
Mayfield, OH 44143
(440) 473-0350

Orange Branch
31300 Chagrin Blvd.
Pepper Pike, OH 44124
(216) 831-4282

Richmond Heights Branch
5235 Wilson Mills Road
Richmond Heights, OH 44143
(440) 449-2666

Solon Branch
34125 Portz Parkway
Solon, OH 44139
(440) 248-8777
Cleveland Public Library System

Main Library
325 Superior Ave., N.E.
Cleveland, OH 44114
(216) 623-2800

http://www.cpl.org/

Ohio Library for the Blind and Physically Disabled
17121 Lake Shore Blvd.
Cleveland, OH 44110
(216) 623-2911

Western Locations

Brooklyn Branch
3706 Pearl Road
Cleveland, OH 44109
(216) 623-6920

Carnegie West Branch
1900 Fulton Road
Cleveland, OH 44113
(216) 623-6927

Eastman Branch
11602 Lorain Avenue
Cleveland, OH 44111
(216) 623-6955

Fulton Branch
3545 Fulton Road
Cleveland, OH 44109
(216) 623-6969

Jefferson Branch
850 Jefferson Avenue
Cleveland, OH 44113
(216) 623-7004

Lorain Branch
8216 Lorain Avenue
Cleveland, OH 44102
(216) 623-7011

Rockport Branch
4421 West 140th Street
Cleveland, OH 44135
(216) 623-7053

South Branch
2704 Clark Ave.
Cleveland, OH 44109
(216) 623-7060

South Brooklyn
4303 Pearl Road
Cleveland, OH 44109
(216) 623-7067

Walz Branch
7910 Detroit Avenue
Cleveland, OH 44102
(216) 623-7095

East 131st Street Branch
3830 W. 157th Street
Cleveland, OH 44111
(216) 623-7010

West Park Branch
3805 W. 157th Street
Cleveland, OH 44111
(216) 623-7012

Ohio Library for the Blind and Physically Disabled
17121 Lake Shore Blvd.
Cleveland, OH 44110
(216) 623-2911

Eastern Locations

Addison Branch
6901 Superior Ave
Cleveland, OH 44103
(216) 623-6906

Collinwood Branch
856 East 152nd Street
Cleveland, OH 44110
(216) 623-6934

East 131st Street Branch
3830 East 131st Street
Cleveland, OH 44120
(216) 623-6941

Collinwood Branch
856 East 152nd Street
Cleveland, OH 44110
(216) 623-6934

Memorial-Nottingham Branch
17109 Lake Shore Blvd.
Cleveland, OH 44110
(216) 623-7039

Fleet Branch
7224 Broadway Avenue
Cleveland, OH 44105
(216) 623-6962

Garden Valley Branch
7201 Kinsman Road Ste. # 101
Cleveland, OH 44104
(216) 623-6976

Fleet Branch
7224 Broadway Avenue
Cleveland, OH 44105
(216) 623-6962

Garden Valley Branch
7201 Kinsman Road Ste. # 101
Cleveland, OH 44104
(216) 623-6976

Glenville Branch
11900 St. Clair Avenue
Cleveland, OH 44108
(216) 623-6983

Harvard-Lee Branch
16918 Harvard Avenue
Cleveland, OH 44128
(216) 623-6990

Hough Branch
1566 Crawford Road
Cleveland, OH 44106
(216) 623-6997

Rice Branch
11535 Shaker Blvd.
Cleveland, OH 44120
216.623-7046

Sterling Branch
2200 East 30th Street
Cleveland, OH 44115
216.623-7074

Union Branch
3463 East 93rd Street
Cleveland, OH 44104
216.623-7088

Woodland Branch
5806 Woodland Avenue
Cleveland, OH 44104
(216) 623-7109
LIBRARIES

Cleveland Heights-University Heights Library System  http://www.heightslibrary.org/

CHUH – Lee
2345 Lee Road
Cleveland Heights, OH 44118
(216) 932-3600

Cleveland Heights Branch
2800 Noble Road
Cleveland, OH 44121
(216) 291-5665

Coventry Village Branch
1925 Coventry Road
Cleveland Heights, OH 44118
(216) 321-3400

University Heights Branch
13866 Cedar Road
Cleveland, OH 44118
(216) 321-4700

Shaker Heights Library System

Shaker Heights Public Library (Main)
16500 Van Aken Boulevard
Shaker Heights, OH 44120
(216) 991-2030

Bertram Woods Branch
20600 Fayette Road
Shaker Heights, OH 44122
(216) 991-2421

Lakewood Public Library System

Lakewood Public Library (Main)
15425 Detroit Avenue
Lakewood, OH 44107
(216) 226-8275

Madison Branch
13228 Madison Avenue
Lakewood, OH 44107
(216) 228-7428

INDEPENDENT LIBRARIES

EAST

Cuyahoga Falls Library
2015 3rd Street
Cuyahoga Falls, OH 44221
(330) 928-2117
http://www.cuyahogafallslibrary.org/

Euclid Public Library
631 East 222nd Street
Euclid, OH 44133
(216) 261-5300
http://www.euclidlibrary.org/

East Cleveland Public Library
14101 Euclid Avenue
East Cleveland, OH 44112
(216) 541-4128
http://www.ecpl.lib.oh.us/

The Cleveland Law Library
1 West Lakeside Avenue, Fl. 4
Cleveland, OH 44113
(216) 861-5070
http://www.clelaw.lib.oh.us/

WEST

Rocky River Public Library
1600 Hampton Road
Rocky River, OH 44116
(440) 333-7610
http://www.rrpl.org/

Westlake Porter Public Library
27333 Center Ridge Road
Westlake, OH 44145
(440) 871-2600
http://www.westlakelibrary.org/

Cuyahoga County Archives
2905 Franklin Boulevard
Cleveland, Ohio 44113
(216) 443-7250

Libraries – Other Library Systems/ Independent Libraries
# Food Pantries – Cleveland (West)

<table>
<thead>
<tr>
<th>Name</th>
<th>Address</th>
<th>Hours</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Calvary Reformed Church</strong></td>
<td>1918 W 65th St. Cleveland, OH 44102</td>
<td>2nd and 4th Friday of every month: 12:00noon-4:00pm</td>
<td>Residents of the 44102 Zip code</td>
</tr>
<tr>
<td><strong>Church of Jesus Christ Mount Moriah Community Center</strong></td>
<td>2124 W 98th St. Cleveland, OH 44102</td>
<td>Third Saturday of the month: 11:00am-1:00pm.</td>
<td>Serves Cuyahoga County residents who are low income or suffering temporary financial hardship. May receive service once per month.</td>
</tr>
<tr>
<td><strong>Cooley Avenue Church of God Outreach Center and Food Bank</strong></td>
<td>12216 Cooley Ave. Cleveland, OH 44111</td>
<td>Third Saturday of each month, 10:00am-12:00(noon)</td>
<td>Residents of 44111 who are over age 18</td>
</tr>
<tr>
<td><strong>Hunger Network of Greater Cleveland Blessed Trinity - Bountiful Basement Hunger Network Site</strong></td>
<td>4370 W 140th St. Cleveland, OH 44135</td>
<td>Tuesday: 9:30am-12:00noon; Wednesday: 5:00pm-6:45pm; Thursday: 9:30am-12:00noon. Generally, closed on Thanksgiving, Christmas Day, New Years Day, Memorial Day, July 4th, Labor Day, and all major holidays. Will be open on Christmas Eve and New Years Eve ONLY IF the holiday falls on a Tuesday or Thursday.</td>
<td>Serves parts of ZIP codes 44135, 44111 and small portions of 44126 and 44142 in the City of Cleveland. Also serves all of Fairview Park. Exact boundaries may be determined by calling 211/First Call For Help. Service may be received once per month. Generally, income should be 200% of the Federal Poverty Limit or less. Households that do not meet the income guidelines but have extenuating circumstances (such as loss of income or some other financial hardship) may be served on a case by case basis.</td>
</tr>
<tr>
<td><strong>May Dugan Center</strong></td>
<td>4115 Bridge Ave. Cleveland, OH 44113</td>
<td>Register on your first visit. Service is scheduled 9:00am-1:00pm every 4th Wednesday of the month. Call M-F: 8:00 am-5:00 pm if you have questions. Service is on a first-come, first-served basis.</td>
<td>Serves ages 18 and older. Must be a resident of the west side of Cleveland and be low income.</td>
</tr>
<tr>
<td><strong>Walk of Faith Community Center</strong></td>
<td>12833 Lorain Ave. Cleveland, OH 44111</td>
<td>Wednesday: 6:00 pm-7:30 pm May close early if limit is reached.</td>
<td>Residents of 44111 and 44135. Clients can receive food once every four weeks. May not get clothes from the donation center on the same visit. In addition, clients must have an income that follows the guidelines of The Emergency Food Assistance Program (TEFAP). TEFAP guidelines are 200% of Federal Poverty Guidelines.</td>
</tr>
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## FOOD PANTRIES – CLEVELAND (continued)

### Cleveland (East)

<table>
<thead>
<tr>
<th>Affiliation</th>
<th>Address</th>
<th>Hours</th>
<th>Serves</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>AFFINITY MISSIONARY BAPTIST CHURCH</strong>&lt;br&gt;4411 E 175th St.&lt;br&gt;Cleveland, OH 44128&lt;br&gt;(216) 283-4365</td>
<td>Pantry is on the 2nd and 4th Saturday of the month: 11:00am-2:30pm.&lt;br&gt;&quot;Open Air Market&quot; is held April through November on the second Wednesday of the month: 2:00 pm-5:00 pm.</td>
<td>Serves the City of Cleveland. No income restrictions, but targets low income or those facing economic hardship. Clients may go twice per month and also go to the produce distribution (when it is open).</td>
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</tr>
<tr>
<td><strong>BEULAH MISSIONARY BAPTIST CHURCH OF COLLINWOOD - ARTHUR BELL FOOD PANTRY</strong>&lt;br&gt;14912 Saranac Rd.&lt;br&gt;Cleveland, OH 44110&lt;br&gt;(216) 451-5477</td>
<td>2nd and 4th Thursday of the month (unless falls on a holiday): Special hours, January through April 2015: 3:30pm-5:30pm (normally hours are 4:00pm-6:00pm).</td>
<td>Serves residents of Cuyahoga County. Must have income at or below the guidelines of The Emergency Food Assistance Program (TEFAP). TEFAP guidelines are based on 150% (1.5 times) of the Federal Poverty Guidelines that were in effect on the previous Oct. 1st. Client can receive assistance once every 30 days (unless dire emergency). Proof of Family Size (showing legal guardianship): Birth certificates or Medicaid/Medicare cards (for each member of the household). Photo I.D. (for client AND his or her representative, if disabled). Proof of Residency: Utility bill, Medicaid bill, etc.</td>
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<tr>
<td><strong>BRIDGE OF HOPE COMMUNITY CENTER</strong>&lt;br&gt;3949 Lee Rd.&lt;br&gt;William Saunders Life Center&lt;br&gt;Cleveland, OH 44128&lt;br&gt;(216) 276-0571</td>
<td>Open on the first and third Friday of the month: 5:00pm-8:00pm and the first and third Saturday of the month: 9:00am-12:00noon.</td>
<td>Serves the area from E 151st St. to E 189th St. between Scottsdale Blvd. and Harvard Ave. E. (this area contains parts of the following Cleveland ZIP codes: 44128, 44122 and 44120). Service may be received once per month.</td>
<td></td>
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<tr>
<td><strong>CATHOLIC CHARITIES, ST. PHILIP NERI FAMILY CENTER</strong>&lt;br&gt;799 E 82nd St.&lt;br&gt;Cleveland, OH 44103&lt;br&gt;(216) 391-4415</td>
<td>Last Friday of each month: 8:00am-12:00noon, except in November and December when it is held on an earlier Friday of the month so that clients have food for the holidays (call for specific date).</td>
<td>Must reside in zip codes 44103, 44108, or the northwest part of 44106 (includes Ansel Rd., otherwise decided on a case-by-case basis), and have income at or below poverty level. However no one is turned away.</td>
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<tr>
<td><strong>CHURCH - THE - CHURCH OF GOD IN CHRIST</strong>&lt;br&gt;7541 Kinsman Rd.&lt;br&gt;Cleveland, OH 44104&lt;br&gt;(216) 254-1400</td>
<td>3rd Saturday of the month: 10:00am-1:00pm.</td>
<td>Residents living within the 44104 zip code. Photo I.D.; proof of address and proof of dependents: recent report card or medical insurance card for children.</td>
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<td><strong>FOOD PANTRIES – CLEVELAND (continued)</strong></td>
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<tr>
<td><strong>Cleveland (East)</strong></td>
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<tr>
<td><strong>EAST MT. ZION BAPTIST CHURCH - MAIN SITE</strong></td>
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</tbody>
</table>
| 9990 Euclid Ave.  
Cleveland, OH 44106  
(216) 231-0284  
Food Pantry |
| **Hours:** Must register for the monthly food distribution by calling the registration phone number each month on the Monday or Tuesday following the 2nd Sunday of each month, from 9:00am-12:30pm. (This phone number is only in operation during the designated days and hours stated above - if no answer, callers are encouraged to keep trying until they get through). Pick up of food is on the Saturday after the 3rd Sunday of the month, 10:30am-11:30am, ONLY if client receives a call back. |
| **Anyone who is low income (TEFAP income guidelines) and has need for services provided. There is no geographic restriction. Photo I.D., Social Security or Health Card, Proof of number in family (each member requires I.D.), Proof of Income** |
| **OLIVET INSTITUTIONAL BAPTIST CHURCH - MAIN SITE** |
| 8712 Quincy Ave.  
Cleveland, OH 44106  
(216) 721-3585 |
| **Hours:** Last Thursday of the month: 10:00am-Noon. If a holiday falls on the last Thursday of the month, there will be no pantry. |
| **No restrictions; targets immediate neighborhood.** |
| **SAINT JAMES AME CHURCH** |
| 8401 Cedar Ave.  
Cleveland, OH 44103  
FOOD CLOSET  
(216) 231-3562 Church Office & Food Closet Manager |
| **Hours:** 3rd Friday of each month: 12:00noon-2:30pm. CLOSED every July and August. |
| **Individuals need to be of low income (TEFAP guidelines) or unemployed, and live in the Fairfax Area. Boundaries are E 79th St. on the west, E 107th St./Fairhill on the east, Woodland on the south and Chester Ave. on the north. Individuals not living in the Fairfax Area may be served once but will be referred to other food pantries thereafter.** |
| **SAINT TIMOTHY MISSIONARY BAPTIST CHURCH** |
| 7101 Carnegie Ave.  
Cleveland, OH 44103  
(216) 391-0064 |
| **Hours:** Service is on the last Friday of the month as well as the preceding Thursday: 10:00am-2:00pm (service days will fall within the same month). If a holiday falls during a service week, the pantry will generally serve the week before. Pantry will inform regular pantry users of schedule changes when they come in for service. New clients may call to check the schedule, if needed. |
| **Serves residents of 44103. Must have income that meets USDA Guidelines. Client can receive assistance once every month.** |
| **SAINT VINCENT DE PAUL SOCIETY AT HOLY NAME CHURCH** |
| 8328 Broadway Ave.  
Cleveland, OH 44105  
JOHN PAUL OZANAM PANTRY  
(216) 441-6373 |
| **Hours:** Saturday: 9:30am-12:30pm; generally pantry will be closed on the Saturday nearest to (either before or after) a holiday (Christmas, New Years, Easter, July 4th, and Thanksgiving). |
| **Serves low income and those experiencing financial hardship who live in zip codes: 44105, 44125, and 44127. Clients may receive food once per calendar month and clothing once every six months.** |
## Food Pantries – Cleveland (East) / West Suburbs

### Cleveland (East)

- **SECOND EBENEZER MISSIONARY BAPTIST CHURCH**
  - Address: 1881 E 71st St.
  - Location: Cleveland, OH 44103
  - Phone: (216) 391-2100
  - **Hours:** 2nd and 4th Saturday of each month: 10:00 am-12:00 noon. CLOSED during month of July (every year).
  - **Residents:** Residents of Cuyahoga County. Service is restricted to one visit per month, per family. In addition, clients must have an income that follows the guidelines of The Emergency Food Assistance Program (TEFAP). TEFAP guidelines are based on 150% (1.5 times) of the Federal Poverty Guidelines that were in effect on the previous Oct. 1st.

- **WORKMEN’S CIRCLE**
  - Address: 2490 Lee Blvd. Ste. 300B
  - Location: Cleveland Hts., OH 44118
  - Phone: (216) 381-4515
  - **Hours:** Service is during the third full week of the month: Tu-F: 10:00am-2:00pm. A full week is considered a complete M-F on the calendar. February 2015 schedule will be on the 17th through the 20th. CLOSED in January. No service offered on Jewish holidays.
  - **Services:** Serves those with income at or below 200% of the Federal Poverty Guidelines and who reside in the following Zip codes: 44106, 44110, 44112, 44118, 44121, 44122, 44124, and 44143.

### Bay Village

- **HUNGER NETWORK OF GREATER CLEVELAND BAY PRESBYTERIAN CHURCH – HUNGER NETWORK SITE**
  - Address: 25415 Lake Rd.
  - Location: Bay Village, OH 44140
  - Phone: (440) 871-1503 ext. 15
  - **Hours:** Last Friday of the month: 10:00 am-11:30 am
  - **Generally closed on:** Thanksgiving, Christmas Eve/Day, New Years Eve/Day, and all major holidays.
  - **Requirements:** Must be a resident of Bay Village, or a member of Bay Presbyterian Church.

### Berea

- **CITY OF BERE A**
  - Address: 91 S Rocky River Dr
  - Location: Berea, OH 44017
  - Phone: (216) 433-1515
  - **Hours:** Pantry Hours: M, Tu, F: 12:00noon-2:00pm, W: 8:30am-1:00pm, Th: 12:00noon-4:00pm
  - **Residents:** Residents of the City of Berea. Generally, income should be 200% of the Federal Poverty Limit or less. Client can only receive service once per month.

### Brook Park

- **BROOK PARK COMMUNITY CHURCH OF THE BRETHREN**
  - Address: 16845 Holland Rd
  - Location: Brook Park, OH 44142
  - Phone: (216) 433-1515
  - **Hours:** Monday: 11:00 am – 2:00 pm
  - **Thursday:** 4:00 pm – 7:00 pm
  - **Services:** No geographic restrictions. Client can receive canned goods and produce 1 time per week; may receive meat and personal grooming items 1 time per month.
### Brooklyn Heights

**BROOKLYN HEIGHTS VILLAGE OF - DEPARTMENT OF COMMUNITY SERVICES**  
233 Tuxedo Ave.  
Brooklyn Hts., OH 44131  
(216) 739-3702

**Hours:**  
(By appointment only)  
M-F: 9:00am-3:30pm

**Must be a resident of Brooklyn Heights. There are income restrictions, and there may be restrictions on frequency of service, but these will be established on a case-by-case basis.**

### Lakewood

**HUNGER NETWORK OF GREATER CLEVELAND**  
LAKEWOOD COMMUNITY SERVICES CENTER - HUNGER NETWORK SITE  
14230 Madison Ave.  
Lakewood, OH 44107  
(216) 619-8155 ext. 17  
(216) 436-2000

**Hours:**  
M-F: 10:00am-1:45pm; extra hours Wednesday evenings: 5:30pm-7:30pm. Generally, closed on Thanksgiving, Christmas Eve/Day, New Years Eve/Day, and all major holidays.

**Serves residents of Lakewood, Westlake, and Rocky River. Service may be received once per month. Generally, income should be 200% of the Federal Poverty Limit or less. Households that do not meet the income guidelines but have extenuating circumstances (such as loss of income or some other financial hardship) may be served on a case by case basis.**

### Middleburg Heights

**MIDDLEBURG HEIGHTS FOOD PANTRY**  
6877 Middlebrook Blvd.  
Middlebrook Education Center  
Middleburg Hts., OH 44130  
(216) 362-0044

**Hours:**  
Tuesday: 10:00am-12:00(Noon); Thursday: 5:00pm-7:00pm.

**Low income (at or below 200% of the Federal Poverty Guidelines) residents of Middleburg Heights, or low-income members of Middleburg Heights churches from anywhere. Client can only receive service once per month.**

### Parma

**PARMA HUNGER CENTER**  
5280 Broadview Rd.  
Parma, OH 44134  
(216) 619-8155 ext. 17  
(216) 436-2000

**Hours:**  
Tu: 2:00pm-4:00pm; F: 10:00am-12:00noon. Generally, closed on Thanksgiving, Christmas Eve/Day, New Years Eve/Day, Memorial Day, July 4th, Labor Day, and all major holidays.

**Only serves Parma residents - and clients are not able to go to Brookside on off-months. Generally, income should be 200% of the Federal Poverty Limit or less. Households that do not meet the income guidelines but have extenuating circumstances (such as loss of income or some other financial hardship) may be served on a case by case basis. Client can receive assistance once every TWO months.**
## Food Pantries - East Suburbs

### Bedford

| SOUTH HAVEN CHURCH OF CHRIST - HUNGER NETWORK SITE | Hours: | Serves residents of Bedford, Bedford Heights, Oakwood Village, Walton Hills Village, Glenwillow Village, and Solon. Service may be received once per month. Generally, income should be 200% of the Federal Poverty Limit or less. Households that do not meet the income guidelines but have extenuating circumstances (such as loss of income or some other financial hardship) may be served on a case by case basis. |

### East Cleveland

| TEMPLE BAPTIST CHURCH | Hours: | Serves households in the following Zip codes: 44112, 44110, 44108, 44121, 44118, 44143. Must be low income or facing financial hardship. |
| 1862 Noble Rd. East Cleveland, OH 44112 (216) 249-7000 | Third Saturday of the month: 11:30am-1:30pm |

### Euclid

| IMANI CHURCH | Hours: | Euclid residents who are low income or experiencing temporary financial hardship. Pantry can only be accessed once per month. |
| 1505 E 260th St. Euclid, OH 44132 (216) 732-8204 | Second and fourth Saturday of the month: 9:00am-1:00pm. |

### Garfield Heights

| ROCK COMMUNITY CHURCH | Hours: | Residents of Garfield Heights who are in need based on TEFAP guidelines. Client can only receive service once per month. |
| 9403 Garfield Blvd. Garfield Hts., OH 44125 COMPASSION MINISTRIES (216) 429-2636 | 3rd Saturday of each month: 8:00am-11:00am; Sometimes offered on Wednesdays 5:30pm-6:30pm |

### Highland Hills

| MT. ZION FELLOWSHIP | Hours: | Serves low income residents and those experiencing temporary hardship within zip codes 44122, 44128 and 44146. Also serves the portion of 44137 bordered by Warrensville Center Rd. to the west, Northfield Rd. to the east and Libby Rd. to the south. (Clients outside of the service area who had been regular clients since 2012 or earlier will still be served.) |
| 4265 Northfield Rd. Highland Hills, OH 44128 (216) 292-3131 | Wednesday: 7:45pm-8:45 pm and every 4th Saturday: 10:00am-12:00noon. Closed on all major holidays. |

### Mayfield Heights

| OUR SAVIOR LUTHERAN CHURCH (MAYFIELD HTS) | Hours: | Serves residents of Mayfield Heights, Mayfield Village, Highland Heights and Gates Mills. |
| 2154 SOM Center Rd. Mayfield Hts., OH 44124 (440) 442-4455 (440) 915-6678 (For emergency food appts.) | Third Saturday of the month, unless it falls on a holiday. Then will serve on closest Saturday, generally the Saturday before the holiday. 11:00am-1:30pm. Also provides food in an emergency situation at any time. |
Cuyahoga Metropolitan Housing Authority  
https://www.cmha.net/
CMHA is responsible for the management and operation of the local public housing program. They may also operate other types of housing programs such as the Housing Choice Voucher Program.

Services Provided:
- Public Housing
- Housing Choice Voucher Program
- Homeownership opportunities for qualified families
- Employment training opportunities
- Support programs for the elderly

Cuyahoga Metropolitan Housing Authority  
8120 Kinsman Road  
Cleveland, Ohio 44104-3101  
Telephone: (216) 348-5000  Fax: (216) 348-4925

Cleveland/ Cuyahoga County Homeless Services  
http://ohs.cuyahogacounty.us/
OHS coordinates the Cleveland/Cuyahoga County Continuum of Care, an extensive network of organizations that plan, organize and deliver housing and services to either prevent homelessness or to assist people while they are homeless and as they move into stable housing and achieve maximum self sufficiency

Services Provided:
- Emergency Shelters
- Transitional Housing Programs
- Permanent Housing Programs (HOUSINGFirst)
- Homeless Prevention Programs
- Veteran Programs
- Re-Entry Programs

Office of Homeless Services  
310 West Lakeside Avenue  
Suite 595  
Cleveland, OH 44113-1021  
(216) 420-6844

Cleveland Housing Network  
http://www.chnnet.com/
CHN works to foster sustainable neighborhoods through eco-friendly housing and education to improve the health, wealth and employability of Cleveland residents.

Services Provided:
- Finding A Home (Lease, Purchase, Apartment (Project based and Section 8))
- Training and Education
- Energy Conservation & Weatherization
- Safety Net and Support Services (Foreclosure Prevention & Utility Assistance)

Cleveland Housing Network  
2999 Payne Avenue  
Cleveland, OH 44114  
Main Offices – 3rd floor  
Community Training Center – 1st Floor  
(216) 574-7100
(continued)

**Community Housing Solutions**  [http://commhousingsolutions.org/](http://commhousingsolutions.org/)
Community Housing Solutions is a nonprofit organization formed for the purpose of assisting low and moderate income families obtain and maintain safe, decent, and affordable housing.

**Services Provided:**
- Housing Counseling (Pre-purchase and Foreclosure prevention)
- Family Stability Initiative Program
- Tool Loan and Home Maintenance Training
- Minor Home Repair
- Elderly Minor Home Repair
- New Housing Construction
- Energy Conservation

**Community Housing Solutions**
12114 Larchmere Blvd.
Cleveland, OH 44120
(216) 231-5815

**The Housing Center**  [www.thehousingcenter.org](http://www.thehousingcenter.org)
To promote fair housing and diverse communities, and to work to eliminate housing discrimination in Northeast Ohio by providing effective research, education and advocacy

**Services Provided:**
- Research
- Education
- Advocacy for victims of discrimination

**The Housing Center**
2728 Euclid Ave.
Cleveland, OH 44115
(216) 361-9240

**Neighborhood Housing Services of Greater Cleveland**  [http://www.nhscleveland.org/](http://www.nhscleveland.org/)
NHSGC’s mission is to provide ongoing programs and services to help residents achieve, preserve, and sustain the American dream of homeownership.

**Services Provided:**
- Homebuyer Education Programs
- Down Payment Assistance
- Foreclosure Prevention Assistance
- Home Repair Loan Program

**Neighborhood Housing Services of Greater Cleveland**
5700 Broadway Avenue
Cleveland, OH 44127
(216) 458-4663
# EMERGENCY SHELTERS

## Youth

<table>
<thead>
<tr>
<th>Next Step (formerly West Haven Youth Shelter – for Females)</th>
<th>Emergency Shelter for Youth</th>
</tr>
</thead>
<tbody>
<tr>
<td>3020 W 104th Cleveland, OH 44111 (216) 566-0047</td>
<td><strong>Services for Female Youth:</strong> Next Step is currently providing shelter care and supervised, cluster-site, independent living for females in the former Westhaven building located at 3020 W. 104th, Cleveland, Ohio. The upstairs of the building has been newly remodelled to provide safe, comfortable housing for young women.</td>
</tr>
<tr>
<td>Next Step (for Males) 11849 Clifton Blvd. Lakewood, OH 44107 (216) 566-0047</td>
<td><strong>Services for Male Youth:</strong> Supervised, cluster-site, independent living. Next Step also offers scattered site apartments at various locations throughout the city once a participant demonstrates the skills to live more independently.</td>
</tr>
</tbody>
</table>

## Seniors and Disabled

<table>
<thead>
<tr>
<th>Fairhill Partners – Senior Guest House</th>
<th>Emergency Shelter for Seniors and the Disabled</th>
</tr>
</thead>
<tbody>
<tr>
<td>12200 Fairhill Rd. Cleveland, OH 44120 (216) 421-1350 ext. 146</td>
<td><strong>Services:</strong> Provides temporary housing for homeless older persons and documented disabled persons meeting age eligibility. Those needing to leave their homes due to mortgage foreclosure, eviction, fire, structural damage, loss of utilities, or other unsafe housing conditions are also served. Housing will accommodate 8 residents. Residents are allowed to bring in their own food and cook for themselves. All residents work closely with the case manager in order to secure permanent housing. Some funds may be available for residents to help with relocation to permanent, appropriate housing. Help may include funds for security deposits, moving assistance, storage, and other help related to relocation.</td>
</tr>
</tbody>
</table>

After 7:00 PM: (216) 496-5604 |

## Women & Children

<table>
<thead>
<tr>
<th>City Mission Laura’s Home Women’s Crisis Center</th>
<th>Emergency Shelter for Women &amp; children</th>
</tr>
</thead>
<tbody>
<tr>
<td>18120 Puritas Ave Cleveland 44135 (216) 472-5500</td>
<td><strong>Services:</strong> Provides short-term emergency shelter and a longer-term program for in-crisis women and women with children. Programs have Christian focus. Long-term program includes local church involvement, case management based on results, on-site work activities, job readiness, and continuing education. Capacity is 157 beds, but due to rooms for families, rooms often reach capacity before beds. Shelter letters may be requested by outside agencies only, not by clients.</td>
</tr>
</tbody>
</table>
## Emergency Shelters

### Women & Children (continued)

<table>
<thead>
<tr>
<th>West Side Catholic Shelter</th>
<th>Emergency Shelter for Women with Children</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>CONFIDENTIAL ADDRESS</strong></td>
<td><strong>Services:</strong> Provides emergency shelter for homeless women and homeless women with children. Intake is performed through Norma Herr.</td>
</tr>
<tr>
<td>Cleveland 44113</td>
<td></td>
</tr>
<tr>
<td><strong>(216) 631-4141</strong></td>
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</tr>
</tbody>
</table>

### Families

<table>
<thead>
<tr>
<th>Family Promise of Greater Cleveland (two locations)</th>
<th>Emergency Shelter for Homeless Families</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>3470 E. 152nd St.</strong> Cleveland, OH 44110</td>
<td><strong>Services:</strong> Homeless Shelter for Families, Homeless Shelter for Single Adults. Intake is performed through Norma Herr.</td>
</tr>
<tr>
<td><strong>(216) 767-4060</strong></td>
<td></td>
</tr>
<tr>
<td><strong>2592 W. 14th St.</strong> Cleveland, OH 44113</td>
<td></td>
</tr>
<tr>
<td><strong>(216) 767-4060</strong></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Frontline Service Norman Herr Women's Center and Coordinated Intake</th>
<th>Emergency Shelter for Families with Children</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>2227 Payne Ave.</strong> Cleveland, OH 44114</td>
<td><strong>Services:</strong> Conducts a coordinated intake process for adults with children to help them find or maintain a safe place to stay. Clients will be given an intake assessment to determine the nature and severity of their situation. If needed, will place families and individuals in an appropriate shelter. Due to shelter space limitations and client circumstances, there is no guarantee of immediate placement. The goal is to help the client establish both a short- and long-term housing plan. There is no on site day care. On site only - no phone calls for intake.</td>
</tr>
<tr>
<td><strong>(216) 479-0020 ext. 2220</strong></td>
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</tbody>
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<thead>
<tr>
<th>Salvation Army - Zelma George Family Shelter</th>
<th>Emergency Shelter: Zelma George Family Shelter</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>CONFIDENTIAL ADDRESS</strong></td>
<td><strong>Services:</strong> Provides an emergency shelter for families. Intake is performed through Norma Herr.</td>
</tr>
<tr>
<td>Cleveland 44115</td>
<td></td>
</tr>
<tr>
<td><strong>(216) 781-3773</strong></td>
<td></td>
</tr>
</tbody>
</table>
## EMERGENCY SHELTERS

### Women Only

<table>
<thead>
<tr>
<th>City Mission Laura’s Home Women’s Crisis Center</th>
<th>Emergency Shelter for Women</th>
</tr>
</thead>
<tbody>
<tr>
<td>18120 Puritas Ave, Cleveland 44135</td>
<td>Services:</td>
</tr>
<tr>
<td>(216) 472-5500</td>
<td>Provides short-term emergency shelter and a longer-term program for in-crisis women and women with children. Programs have Christian focus. Long-term program includes local church involvement, case management based on results, on-site work activities, job readiness, and continuing education. Capacity is 157 beds, but due to rooms for families, rooms often reach capacity before beds. Shelter letters may be requested by outside agencies only, not by clients.</td>
</tr>
</tbody>
</table>

### Men Only

<table>
<thead>
<tr>
<th>City Mission Crossroads Program</th>
<th>Emergency Shelter for Men</th>
</tr>
</thead>
<tbody>
<tr>
<td>5310 Carnegie Ave, Cleveland 44103</td>
<td>Services:</td>
</tr>
<tr>
<td>(216) 431-3515</td>
<td>Provides short-term emergency shelter and a longer-term program for in-crisis men. Programs have Christian focus. Service includes meals, shelter, and clothing. Long-term program includes local church involvement, case management based on results, on-site work activities, job readiness, and continuing education.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Frontline Service – 2100 Lakeside Shelter</th>
<th>Emergency Shelter for Men</th>
</tr>
</thead>
<tbody>
<tr>
<td>2100 Lakeside Ave., Cleveland, OH 44114</td>
<td>Services:</td>
</tr>
<tr>
<td>(216) 566-0047</td>
<td>Conducts a coordinated intake process for single, adult men to help them find or maintain a safe place to stay. If needed, will place individuals in an appropriate shelter. Due to shelter space limitations and client circumstances, there is no guarantee of immediate placement. The goal is to help the client establish both a short- and long-term housing plan.</td>
</tr>
</tbody>
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<table>
<thead>
<tr>
<th>St. Herman House – Focus</th>
<th>Emergency Shelter for Men</th>
</tr>
</thead>
<tbody>
<tr>
<td>4410 Franklin Blvd., Cleveland, OH 44113</td>
<td>Services:</td>
</tr>
<tr>
<td>(216) 961-3806</td>
<td>Provides temporary shelter to sober, destitute men. Clients may participate in religious services and are required to assist with meal service and household chores. Shelter capacity is 28.</td>
</tr>
</tbody>
</table>
## Veterans

<table>
<thead>
<tr>
<th><strong>US Department of Veteran's Affairs – Community Resource and Referral Center</strong></th>
<th><strong>Case Management/ Drop-in Center for Homeless Veterans</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>7000 Euclid Ave. Ste. 202 Cleveland, OH 44103</td>
<td><strong>Services:</strong> Operates as a central point of intake for services for veterans who are homeless or who are housing insecure. Offers case management, vocational rehabilitation counseling, supportive employment, and linkage to medical services. Clients will be linked to all appropriate VA services as well as the services of other community agencies that partner with this program. Laundry and shower facilities are available for client use.</td>
</tr>
<tr>
<td><strong>(216) 391-0264 ext. 2001</strong></td>
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</tr>
</tbody>
</table>

## Domestic Violence Shelters – Women

<table>
<thead>
<tr>
<th><strong>Domestic Violence and Child Advocacy Center</strong></th>
<th><strong>Domestic Violence Shelter for Women</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>CONFIDENTIAL ADDRESS Cleveland, OH 44109</td>
<td><strong>Services:</strong> Offers a range of services for battered women and children. Services include shelter, advocacy, counseling, youth advocacy, support groups, employment and housing assistance and court escorts for domestic violence related situations. Provides comprehensive youth services. Children may need to change school placements. Assistance with accessing transitional housing programs and finding other alternative housing. Shelter capacity is 41 beds. Shelter letters provided for current and former clients.</td>
</tr>
<tr>
<td><strong>(216) 391-4357 Hotline</strong></td>
<td><strong>(216) 688-7283</strong></td>
</tr>
</tbody>
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<table>
<thead>
<tr>
<th><strong>Hillcrest Hospital</strong></th>
<th><strong>Temporary Domestic Violence Refuge for Women</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>6780 Mayfield Rd. Mayfield Hts., OH 44124</td>
<td><strong>Services:</strong> Provides temporary refuge to women who are being physically abused or threatened and who are afraid to remain in their home. Client will be given a guide to local resources and will be offered help with securing more permanent shelter. This is not a substitute for a shelter. Also screens for sexual assault issues.</td>
</tr>
<tr>
<td><strong>(440) 312-4500</strong></td>
<td></td>
</tr>
</tbody>
</table>
Cuyahoga County Job and Family Services

**Services Provided:**
- Home Energy Assistance Program (HEAP)
- Home Weatherization Assistance Program (HWAP)
- Winter Crisis Program (WCP)
- Summer Crisis Program (SCP)
- Percentage of Income Payment Plans (PIPP)

Cuyahoga County Division of Job and Family Services (Main Building)
1641 Payne Ave
Cleveland Ohio 44114
(216) 987-7000

Cleveland Housing Network – Utility Assistance

**Services Provided:**
- Home Energy Assistance Program (HEAP)
- Percentage of Income Payment Plans (PIPP)

Cleveland Housing Network
2999 Payne Avenue, Suite 208
Cleveland, OH 44114
For HEAP & PIPP Plus: (216) 518-4014 (Seniors & Physically Disabled call (216) 774-2351 for in-home appointments)
For Discounts on Sewer and Water Bills: (888) 901-1222
http://www.chnnet.com/

Council for Economic Opportunities in Greater Cleveland (CEOGC) – Utility Assistance

**Services Provided:**
- Emergency Home Energy Assistance Program (EHEAP)

Council for Economic Opportunities in Greater Cleveland (CEOGC)
1228 Euclid Ave, Suite 700
Cleveland, Ohio 44115
For EHEAP info and appointments call: (216) 518-4014
http://ceogc.org/programs/utility-bill-assistance

Utility Companies

**GAS:**

**Columbia Gas of Ohio**
- Payments:
- Columbia Gas of Ohio
- P.O. Box 742510
- Cincinnati, OH 45274-2510
- [https://www.columbiagasohio.com/](https://www.columbiagasohio.com/)
- **Emergency Service** (24-hour response)
  - 1 (800) 344-4077

**Dominion East Ohio**
- Payments:
- Dominion East Ohio
- P.O. Box 26785
- Richmond, VA 23261-6785
- [https://www.dom.com/dominion-east-ohio/](https://www.dom.com/dominion-east-ohio/)
- **Emergency Service** (24-hour response)
  - 1 (877) 542-2630
Utility Companies (continued)

**Columbia Gas of Ohio**
Customer Service:
Columbia Gas of Ohio
P.O. Box 2318
Columbus, OH 43216-2318

**Dominion East Ohio**
Corporate Address:
Dominion East Ohio
P.O. Box 5759
Cleveland, OH 44101-0759

**New Business Services**
1 (800) 440-6111 (Est. new service)

**ELECTRIC:**

**The Illuminating Company- First Energy**
Outages:
1-888-LIGHTSS (1-888-544-4877)
Non-Emergency Customer Service
1 (800) 589-3101
[Illuminating Company Website](#)

**Ohio Edison**
Outages:
1-888-LIGHTSS (1-888-544-4877)
Non-Emergency Customer Service
1(800) 633-4766
[Ohio Edison Website](#)

**WATER:**

**Cleveland Division of Water**
1201 Lakeside Avenue
Cleveland, OH 44114

Water Emergency: (216) 664-3060
General Customer Service: (216) 664-3130

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**FURNITURE ASSISTANCE**

(See also Neighborhood Community Collaboratives on page 3)

**Cleveland Furniture Bank**
13360 Smith Rd.
Middlebury Heights, OH 44130
(216) 459-2265

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**CLOTHING ASSISTANCE**

(See also Neighborhood Community Collaboratives on page 3)

**Franklin Circle Christian Church – Disciples of Christ**
1688 Fulton Rd.
Cleveland, OH 44113
DISCIPLES CLOSET
(216) 781-8232

**Redeemer (Ich) Crisis Center**
2970 W 30th St.
Cleveland, OH 44113
(216) 631-6434

**New Life Gospel Center of Cleveland**
2856 Martin Luther King Jr. Dr.
Cleveland, OH 44104
(216) 791-6800

**St. John Ame Church – Credit Union Building**
2263 E 40th St.
Cleveland, OH 44103
(216) 431-2560
**LEGAL ASSISTANCE**

**Legal Aid Society of Cleveland**
1223 West Sixth Street
Cleveland, OH 44113
(216) 687-1900
(888) 817-3777
http://lasclev.org/

**Arlington Park Law Clinic**
11075 East Blvd.
Cleveland, OH 44106
(216) 368-3600
http://law.case.edu/Academics/KramerLawClinicRealPractice.aspx

**ACLU of Ohio Foundation**
4506 Chester Avenue
Cleveland, OH 44103
(216) 472-2200
http://www.acluohio.org/

**Cleveland State University Law Clinics**
Referral Service
1375 E. Ninth St., Floor 2
Cleveland, OH 44114
(216) 696-3525
http://www.clevelandstate.edu/academics/clinics/

**Cuyahoga County Office of the Public Defender**
Courthouse Square
310 Lakeside Ave, Suite 400
Cleveland, OH 44113
(216) 443-7223
http://publicdefender.cuyahogacounty.us/

**Witness/ Victim Service Center of Cuyahoga County**
75 Erieview Plaza, 5th Floor
Cleveland, OH 44114
(216) 443-7345

**Lambda Legal**
Midwest Regional Office
105 W. Adams, 26th Floor
Chicago, IL 60603
(312) 663-4413
1 (866) 542-8336 (Legal Help Desk)
http://www.lambdalegal.org/

**Witness/ Victim Service Center of Cuyahoga County**
75 Erieview Plaza, 5th Floor
Cleveland, OH 44114
(216) 443-7345

**VITAL RECORDS INFO**

**VITAL RECORDS**

**City of Cleveland Office of Vital Records**
601 Lakeside Ave., Room 122
Cleveland, OH 44114
Birth & Death Certificates: (216) 664-2329
Public Records Requests: (216) 664-2359

**Cuyahoga County Probate Court**
1 Lakeside Avenue
Cleveland, OH 44113
General Info: (216) 443-8785
Marriage License: (216) 443-8920
Cuyahoga County

Cuyahoga County Clerk of Courts
1200 Ontario Street
Cleveland, OH 44113

Civil Division General Info: (216) 664-4700
Criminal Division General Info: (216) 443-7999
Domestic Relations Division General Info: (216) 443-7955
Notary General Info: (216) 443-7970

http://coc.cuyahogacounty.us/

Cuyahoga County Common Pleas Court
1200 Ontario Street
Cleveland, OH 44101
General Division: (216) 443-8560
Drug Court: (216) 443-2154

Cuyahoga County Court of Appeals
1 Lakeside Avenue # 202
Cleveland, OH 44113
(216) 443-6350
http://appeals.cuyahogacounty.us/

Cuyahoga County Domestic Relations Court
1 W. Lakeside Ave.
Cleveland, OH 44113
(216) 443-8800
http://domestic.cuyahogacounty.us/

Cuyahoga County Juvenile Court
9300 Quincy Avenue
Cleveland, OH 44106
(216) 443-8400
http://juvenile.cuyahogacounty.us/

Cuyahoga County Office of Reentry
310 West Lakeside Ave., Suite 550
Cleveland, OH 44113
(216) 698-3437
http://reentry.cuyahogacounty.us/

Cuyahoga County Probate Court
1 Lakeside Avenue
Cleveland, OH 44113
(216) 443-8785
http://probate.cuyahogacounty.us/

Cleveland

Cleveland Municipal Court Judicial Division
1200 Ontario Street
Cleveland, OH 44113
(216) 664-4700

Mailing Address:
P.O. Box 94894
Cleveland, OH 44101

Cleveland Municipal Clerk of Courts
1200 Ontario Street, Level 2
Cleveland, OH 44113

Criminal/ Traffic Division: (216) 664-4790
Civil Division: (216) 664-4870
Parking Violations: (216) 664-4744
http://clevelandmunicipalcourt.org/home.html

Cleveland Housing Court
1200 Ontario Street 13 B
Cleveland, OH 44113
(216) 664-4295
http://www.clevelandhousingcourt.org/

Federal

United States District Court
Northern District of Ohio
Carl B. Stokes U.S. Court House
801 West Superior Avenue
Cleveland, OH 44113
(216) 357-7000
http://www.ohnd.uscourts.gov/
AIDS Taskforce of Greater Cleveland
4700 Prospect Ave
Cleveland, OH 44103
(216) 621-0766
http://aidstaskforce.org/

American Civil Liberties Union (ACLU) of Ohio (see page 55)

EqualityOhio
1375 Euclid Ave, Suite 310
Cleveland, OH 44115
(614) 224-0400
Email: info@equalityohio.org

Lambda Legal – committed to achieving full recognition of the civil rights of LBGT people (see page 55)

LGBT Community Center of Greater Cleveland
6600 Detroit Avenue
Cleveland, OH 44102
(216) 651-5428
http://www.lgbtcleveand.org/

ORGANIZE! OHIO
3500 Lorain Ave. Ste. 501A
Cleveland, OH 44113
(216) 651-2606
http://www.organizeohio.org/

PFLAG (Parents, Families, and Friends of Lesbians and Gays)
615 Prospect Road
Berea, OH 44017
(216) 556-1701 (HelpLine)
http://pflagcleveland.org

Plexus (Chamber of Commerce for the LGBT Community and Allies)
P.O. Box 91697
Cleveland, OH 44101
1(888)-PLEXUS(735-9879)
www.thinkplexus.org

TransFamily of Cleveland
Meets 2 PM to 5 PM on the second Saturday of each month at:
LGBT Center of Greater Cleveland
6600 Detroit Ave
Cleveland, OH 44102
www.transfamily.org
DOMESTIC VIOLENCE/ HUMAN TRAFFICKING/ VICTIM RESOURCES

Cleveland Rape Crisis Center
526 Superior Ave. Suite 1400
Cleveland, OH 44114
24 Hour Hotline: (216) 619-6192  Business: (216) 619-6194
Project STAR: Sex Trafficking Advocacy and Recovery Hotline: 1 (855) 431-STAR (7827)
http://www.clevelandrapecrisis.org/

Collaborative Initiative to End Human Trafficking
(440) 356-2254
E-mail: collaborative_initiative@yahoo.com
http://collaborativeinitiative.org/

Domestic Violence and Child Advocacy Center
2806 Payne Avenue
Cleveland, OH 44114
(216) 229-2420 or (216) 391-HELP (24 – hour Hotline)
http://www.dvcac.org/

Family Justice Center
75 Erieview Plaza, 5th Floor (E. 12th between Lakeside and St. Clair)
Cleveland, OH 44114
(216) 443-7345

Missing Persons Unit (Cuyahoga County Sheriffs Dept)
1215 West 3rd St.
Cleveland, OH 44113
(216) 348-4232
Report a tip: (216) 348-2432

National Human Trafficking Resource Center
http://www.traffickingresourcecenter.org/
Get Help 24 Hour Hotline: 1 (888) 373-7888

Northeast Ohio Missing Persons Database
http://www.city.cleveland.oh.us/CityofCleveland/Home/Government/CityAgencies/PublicSafety/Division%20of%20Police/MissingPerson
(216) 664-4477
Email: Helpfindthemissing@city.cleveland.oh.us

Ohio Domestic Violence Resources

Ohio Human Trafficking Task Force
http://humantrafficking.ohio.gov/

Witness/ Victim Service Center of Cuyahoga County
75 Erieview Plaza, 5th Floor
Cleveland, OH 44114
(216) 443-7345

FOR DOMESTIC VIOLENCE SHELTERS FOR WOMEN SEE PG. 52
FOR THE NATIONAL RUNAWAY SAFELINE SEE CALLING FOR HELP (BACK OF FRONT COVER)
COMMUNITY ACTION AND SERVICE GROUPS

Business/ Grants/ Economic Opportunity/ Financial Literacy

The Cleveland Foundation
1422 Euclid Ave. Ste. 1300
Cleveland, OH 44115
(216) 861-3810
http://www.clevelandfoundation.org/

COSE (Council of Smaller Enterprises)
1240 Huron Rd. E., Suite 200
Cleveland, OH 44115
(216) 592-2222 or 1 (866) 553-5427
http://www.cose.org/

Council for Economic Opportunity in Greater Cleveland
1228 Euclid Ave, Suite 700
Cleveland, OH 44115
(216) 696-9077
http://www.ceogc.org/

Greater Cleveland Partnership
1240 Huron Rd. E, Suite 300
Cleveland, OH 44115
(216) 621-3300 or 1 (888) 304-4769
http://www.gcpartnership.com/

Better Money Habits Resource Website
https://www.bettermoneyhabits.com/index.html

Community/ Neighborhood Improvement & Restoration

Cleveland Restoration Society
3751 Prospect Ave.
Cleveland, OH 44115
(216) 426-1000
http://www.clevelandrestoration.org/

Cuyahoga County Department of Development
2079 East Ninth Street
Cleveland, OH 44115
(216) 443-7260
http://development.cuyahogacounty.us/

Consumer Action/ Protection

Better Business Bureau – Cleveland
2800 Euclid Ave. 4th Floor
Cleveland, OH 44115
24 Hours Anytime Line (216) 241-7678
http://www.bbb.org/cleveland/

Consumer Protection Association
3030 Euclid Ave. Suite # 105
Cleveland, OH 44115
(216) 881-3434
http://www.cpa3030.org/

Environmental Action/ Protection

Environmental Health Watch
3500 Lorain Ave. Suite 301
Cleveland, OH 44113
(216) 961-4646
http://www.ehw.org/
MISSION:
The Purpose of the Cuyahoga County Division of Children and Family Services is to assure that children at risk of abuse or neglect are protected and nurtured within a family and with the support of the community.

VISION:
We improve the lives of children as a result of our attention, care and support.