



Cuyahoga County Division of Children and Family Services
STRATEGIC PLAN
 July 2013 – June 2015

MISSION

The purpose of the Cuyahoga County Division of Children and Family Services is to assure that children at risk of abuse or neglect are protected and nurtured within a family and with the support of the community.

VISION

We improve the lives of children as a result of our attention, care and support.

VALUES

- We are champions for children. We value:
- Safety, permanency, and well-being of children
 - Urgency
 - Family Connections
 - Youth Voice
 - Strong partnerships
 - Inclusion
 - Respect for each other

FAMILY 2 FAMILY

Re-energize and align practice to F2F principles and values and standards of performance.

STRATEGIC PRIORITIES

ORGANIZATIONAL IMPROVEMENT

Advance a positive work environment that promotes knowledge, well-being, morale, accountability and productivity. Implement initiatives to maximize safety, well-being and permanency outcomes.

TARGET POPULATIONS

Increase practice attention on improving outcomes for three target populations.

Goal 1: Accountability

Goal 2: Culture and Climate

Goal 3: Children in In-Home, Voluntary Families

Goal 4: Children in Multiple, Child-Serving Systems

Goal 5: Children Needing Permanency

GOAL MEASURES

1. Attain annual goals as defined by departmental/ unit strategic plans
2. 100% SACWIS reliance to inform DCFS and individual performance
3. SACWIS data input by staff without error and on time 95% of the time
4. Decrease paper logs and desk reviews by 90%

GOAL MEASURES

1. Increase Retention/Decrease Turnover
2. Total discretionary hours absent improved
3. Positive Employee Feedback Results
4. Staff recognized for meeting performance standards
5. Progress on child safety, well-being, and permanency outcomes

GOAL MEASURES

1. New data-driven outcomes defined and implemented
2. Repeat maltreatment rate reduced
3. # children moving from in-home, voluntary status to custody improved after six-month involvement; and/or after one year involvement

GOAL MEASURES

1. New data-driven outcomes defined and implemented
2. # days between intent-to-grant notification and placement resolution reduced
3. # intent-to-grant cases that come into custody improved
4. Recidivism improved

GOAL MEASURES

1. # of youth who age out of system reduced
2. # and rate of children reunified safely with their family increased
3. Length of time children spend in care decreased for children reunifying or available for adoption